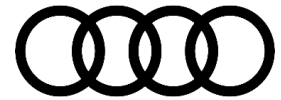


Technical Service Bulletin



93 Yellow warning lamp appears and/or the vehicle does not start, DTC P0A950 and/or P0E2E00 is stored intermittently

93 23 12 2068458/3 May 22, 2023. Supersedes Technical Service Bulletin Group 93 number 23-09 dated May 19, 2023, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7 e quattro	2021 – 2022	All	Not Applicable
Q5 e quattro	2020 – 2022		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated SVM table)
2	05/20/2023	Revised <i>Service</i> (Added software update for A7 and MY 2020 and 2021 Q5) Revised <i>Header</i> (Added A7 and MY 2020 and 2021 Q5)
1	11/08/2022	Initial publication

Customer statement:

- The message “Electrical system: fault. Please contact workshop” (yellow warning lamp) appears in the instrument cluster.

and/or

- The vehicle does not start.

Workshop findings:

The following DTC is intermittently stored in the hybrid battery regulation control module, J840 (address word 008C):

- DTC P0A950** (High Voltage Fuse) with symptom code 28730.

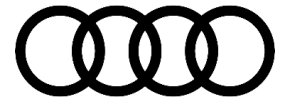
and/or

- DTC P0E2E00** (Battery Charger "A" Fuse) with symptom code 28733.



Note:

According to Guided Fault Finding, the switching unit for high-voltage battery should be replaced. However, replacing the part will **not** solve the problem.



Technical Background

During particularly dynamic cornering, it is possible that in rare, isolated cases, the event memory entry given above may be logged without good reason. This is caused by an irregularity in the diagnosis.

Production Solution

New software implemented in production.

Service

This TSB replaces Pending Service Solution (PSS) 2062953/4: *93 Yellow warning lamp appears and/or the vehicle does not start, DTC P0A9500 is stored intermittently.*

If the above condition applies to the vehicle the Hybrid Battery Management software part number and version must be checked.

Using ODIS identify the hybrid battery regulation control module (J840) address word 008C (Figure 1).

- If the software part number **is** 4M4915233G with version 0371 continue with this TSB and **perform SVM update Option 1 below.**
- If the software part number **is not** 4M4915233G with version 0371 **perform SVM update Option 2 below.**

Address: 008C System name: 8C - Hybrid Battery Management

<input type="checkbox"/> Identification:	
Data source:	Vehicle
Hardware part number:	4M0915233C
Part number:	4M0915233AE
Hardware version number:	H08
Software version number:	0278

Figure 1. Hybrid Battery Management software and version.

SVM Update Option 1 Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the Hybrid Battery Management control unit (J840) using the SVM action code as listed in the table below, if necessary:



Note:

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable on vehicles with high-voltage components must be unplugged **BEFORE** the SVM code is entered. Charging the high-voltage battery during a software update can cause damage to the high-voltage components.

Technical Service Bulletin



Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
Q5 TFSIe	4M4915233G	0371	4M4915233K	0373	8CA009

SVM Update Option 2 Instructions



Note:

For this repair option two SVM codes will need to be run and they must be in the order provided below:

1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
2. Update the Hybrid Battery Management control unit (J840), the Battery Junction Box (SX6) and the Cell Module Control units (CMC) using the SVM action code as listed in the table below, if necessary:



Note:

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable on vehicles with high-voltage components must be unplugged BEFORE the SVM code is entered. Charging the high-voltage battery during a software update can cause damage to the high-voltage components.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
Q5 TFSIe	4M0915233R	0273	4M0915233AE	0278	8CA011 + 8CA011KONF
		0274			
A7 TFSIe	4K0915233	0275	4K0915233A	0278	
	4M4915233B	0371	4M4915233J	0373	

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
Service Number:	9327



Damage Code:	0040		
Labor Operations:	Software update	0151 0000	Time stated on diagnostic protocol (Max 80 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2068458/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2068458**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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