

Technical Service Bulletin (TSB)

Engine Ticking Noise

REFERENCE:	TSB : 09-009-23 REV. A GROUP 09 - Engine	Date:	April 25, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 - 2023 (RU) Ch 2022 - 2023 (JL) Jee 2022 - 2023 (JT) Jee 2022 - 2023 (DT) Ra 2022 - 2023 (WL) Je 2022 - 2023 (WL) Je 2022 - 2023 (WD) De • This bulletin vehicles buil 0603XX) and 1007XX) equ Engine Upgr VVT E torqu PHEV Hybrid • VF vehicles buil and on and be			MARKET APPLIC	CABILITY: ⊠**MEA ⊠IAP ⊠CH**
CUSTOMER SYMPTOM:	Engine makes an al	onormal ticking noise	e. There may be Diagnostic	: Trouble Codes (D)TC)s present.
CAUSE:	Sticking intake Hydraulic Lash Adjusters (HLAs).				

This bulletin supersedes Technical Service Bulletin (TSB) 09-009-23, date of issue March 2, 2023, which should be removed from your files. All revisions are highlighted with **asterisks** and include updated regions.

REPAIR SUMMARY:

This bulletin involves inspecting and if needed, replacing the intake HLAs.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-85-01-95	Intake Hydraulic Lash Adjuster-Replace Left Bank (WK/WD Models) (3 – Skilled)	9 - Engine	1.7 Hrs.
09-85-01-95	Intake Hydraulic Lash Adjuster-Replace Left Bank (RU Model) (3 – Skilled)	9 - Engine	3.1 Hrs.

09-009-23 REV. A

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-85-01-95	Intake Hydraulic Lash Adjuster-Replace Left Bank (JL/JT Models) (3 – Skilled)	9 - Engine	2.9 Hrs.
09-85-01-95	Intake Hydraulic Lash Adjuster-Replace Left Bank (DT Model) (3 – Skilled)	9 - Engine	3.3 Hrs.
09-85-01-95	Intake Hydraulic Lash Adjuster-Replace Left Bank (WL Model) (3 – Skilled)	9 - Engine	3.5 Hrs.
09-85-01-95	Intake Hydraulic Lash Adjuster-Replace Left Bank (VF Model) (3 – Skilled)	9 - Engine	4.1 Hrs.
09-85-01-96	Intake Hydraulic Lash Adjuster-Replace Right Bank (WK/WD Models) (3 – Skilled)	9 - Engine	3.6 Hrs.
09-85-01-96	Intake Hydraulic Lash Adjuster-Replace Right Bank (RU Model) (3 – Skilled)	9 - Engine	2.9 Hrs.
09-85-01-96	Intake Hydraulic Lash Adjuster-Replace Right Bank (JL/JT Models) (3 – Skilled)	9 - Engine	3.8 Hrs.
09-85-01-96	Intake Hydraulic Lash Adjuster-Replace Right Bank (DT Model) (3 – Skilled)	9 - Engine	2.0 Hrs.
09-85-01-96	Intake Hydraulic Lash Adjuster-Replace Right Bank (WL Model) (3 – Skilled)	9 - Engine	3.3 Hrs.
09-85-01-96	Intake Hydraulic Lash Adjuster-Replace Right Bank (VF Model) (3 – Skilled)	9 - Engine	2.7 Hrs.

09-009-23 REV. A

Labor Operation No:	Labor Description	Skill Category	Labor Time
09-85-01-97	Intake Hydraulic Lash Adjuster-Replace Left Bank and Right Bank (WK/WD Model) (3 – Skilled)	9 - Engine	4.8 Hrs.
09-85-01-97	Intake Hydraulic Lash Adjuster-Replace Left Bank and Right Bank (RU Model) (3 – Skilled)	9 - Engine	4.8 Hrs.
09-85-01-97	Intake Hydraulic Lash Adjuster-Replace Left Bank and Right Bank (JL/JT Models) (3 – Skilled)	9 - Engine	5.5 Hrs.
09-85-01-97	Intake Hydraulic Lash Adjuster-Replace Left Bank and Right Bank (DT Model) (3 – Skilled)	9 - Engine	4.7 Hrs.
09-85-01-97	Intake Hydraulic Lash Adjuster-Replace Left Bank and Right Bank (WL Model) (3 – Skilled)	9 - Engine	5.0 Hrs.
09-85-01-97	Intake Hydraulic Lash Adjuster-Replace Left Bank and Right Bank (VF Model) (3 – Skilled)	9 - Engine	6.0 Hrs.
Failure Code	ZZ	Service Action	

RELATED LOP:

Labor Operation No:	Labor Description	Skill Category	Labor Time
07-FF-01-50	Coolant Drain and Fill (3 – Skilled)	7 - Cooling	0.3 Hrs.
08-00-01-50	Power Down 12 Volt Hybrid Vehicle (PHEV Models) (3 – Skilled)	9 - Engine	0.3 Hrs.
Failure Code	ZZ	Service Action	



6 (AR)	05047883AC	Dual feed lash adjuster	Intake
1 (AR)	04893805AB	Gasket Cylinder head cover LT	
1 (AR)	04893804AB	Gasket Cylinder head cover RT	
6 (AR)	05184778AB	Seal Spark Plug Well	
1 (AR)	04861965AA	Gasket EGR to manifold	Left Head Only
1 (AR)	05281492AB	Gasket - EGR Tube Flange	Left Head Only
1 (AR)	05281493AB	Gasket - EGR Tube Flange	Left Head Only
1 (AR)	68082860AB	Mopar [®] Threebond Engine RTV Sealant	

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Diagnosis Procedure.

- 1. Raise and lower RPM to confirm the noise is coming from the engine. Listen and determine if the noise is coming from the valvetrain of the engine. Use of a stethoscope may be necessary.
- 2. Is the noise coming from the engine valvetrain?
 - YES>>> Proceed to Step 3 of the Diagnosis Procedure.
 - NO>>> This Bulletin does not apply. Normal diagnosis should be performed.
- 3. Remove the valve cover of the suspected cylinder head. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: 09 Engine, 3.6L / Cylinder Head / Cover(s), Cylinder Head / Removal and Installation.
- 4. Inspect the intake lash adjuster(s) for a collapsed condition. Press down on the intake rocker arm in a manner that would compress the intake lash adjuster(s). Normal intake adjuster(s) should feel very firm and difficult to compress. If the intake lash adjuster(s) can be compressed or there is lash between the rocker arm and cam lobe, proceed to Step 1 of the Repair Procedure.

NOTE: Exhaust adjuster(s) are designed to be compressible. They will exert a reactionary spring force during compression and return to full expansion without a compression force. If the exhaust lash adjusters are shown faulty, follow normal service procedures. This bulletin is for replacing the INTAKE lash adjuster(s) only.

REPAIR PROCEDURE:

 Replace the HLAs on the intake side only of the cylinder head that the noise comes from. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: 09 - Engine, 3.6L / Cylinder Head / Lifters(s), Hydraulic / Removal and Installation.

NOTE: Only replace the intake HLAs on the noisy cylinder head. Do not replace both sides.

2. Run engine and confirm noise is not present.

POLICY: Reimbursable within the provisions of the warranty.

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-5-