

REFERENCE:	TSB: 08-107-23 GROUP 08 - Electrical	Date:	April 22, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 (WD) Dodge Durango This bulletin applies to vehicles built on or after May 18, 2022 (MDH 0518XX) and on or before August 15, 2022 (MDH 0815XX) equipped with a 140 mph Primary Speedometer (Sales Code JCE) or a 300 kph Primary Speedometer (Sales Code JDU).	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	IPC is missing graphics and/or the speedometer, digital tire pressure and temperature units are incorrectly displayed for market (Metric/Imperial) (Fig. 1) . NOTE: Speed unit of measure can still be viewed in MPH from the center display (when analog speedometer is displaying KPH) and toggled to the correct units required for the market. Low tire pressure warning still functions properly.				
CAUSE:	Incorrect IPC displays.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-116, date of issue April 22, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

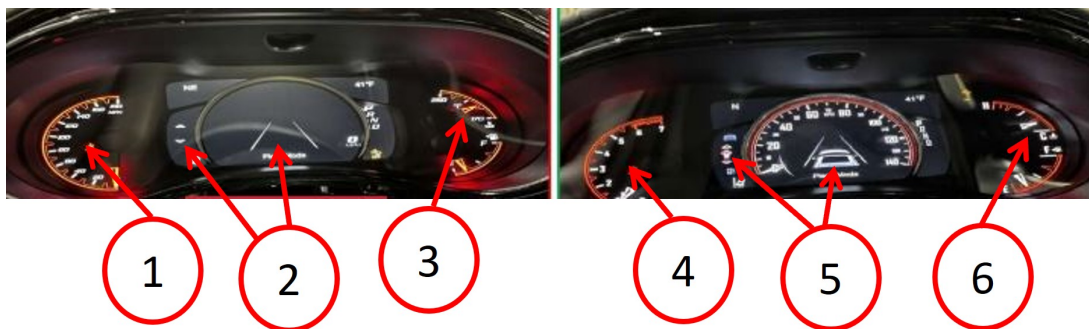


Fig. 1
Incorrect And Correct IPC Displays

- 1 - Speedometer Shown - Incorrect
- 2 - Missing Graphics - Incorrect
- 3 - Degrees Fahrenheit Shown - Incorrect
- 4 - Tachometer Shown - Correct
- 5 - Graphics Displayed - Correct
- 6 - No Units Displayed - Correct

REPAIR SUMMARY:

This bulletin involves replacing the IPC.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-45-10-9Q	Cluster, Instrument Panel - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68537374AC	Cluster, Instrument Panel	(mph 3.6L Cluster) Sales Code JCE
1 (AR)	68537375AC	Cluster, Instrument Panel	(mph 5.7L Cluster) Sales Code JCE
1 (AR)	68537379AD	Cluster, Instrument Panel	(kph SRT Cluster) Sales Code JDU

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
Trim Stick	C-4755	Essential Tool

REPAIR PROCEDURE:

1. Replace the IPC. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>08 - Electrical / 8J - Instrument Cluster / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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