

REFERENCE:	TSB: 23-027-23 REV. A GROUP 23 - Body	Date:	April 20, 2023	REVISION:	23-027-23
VEHICLES AFFECTED:	<p>2023 (JL) Jeep Wrangler 2023 (JT) Jeep Gladiator</p> <p>This bulletin applies to JL vehicles built on and before November 17, 2022 (MDH 1117XX) equipped with Sahara Badge (Sales Code MYJ) and without Side Steps (Sales Code MRK).</p> <p>This bulletin applies to JT vehicles built on and before November 17, 2022 (MDH 1117XX) equipped with Overland Badge (Sales Code MZM) and without Side Steps (Sales Code MRK).</p>	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	Vehicles ordered with side steps did not receive side steps installed.				
CAUSE:	Missing side steps.				

This bulletin supersedes Technical Service Bulletin (TSB) 23-027-23, date of issue February 21, 2023, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include updated part numbers and policy update.

REPAIR SUMMARY:

This bulletin involves installing missing side steps.

NOTE: Vehicles were ordered with the side step option but did not get the side steps from the factory.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-09-01-96	Side Steps - Install (Both Sides) (0 – Introduction)	23 - Body	0.6 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
**2 (AR)	82215145AB	Step, Side	Wrangler 2 DR side steps
2 (AR)	82215164AB	Step, Side	Wrangler 4 DR side steps
2 (AR)	82215608	Step, Side	Gladiator black side steps**

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble codes (DTC)s or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Install the side steps. Refer to the detailed service procedures listed in DealerConnect>Service Library under: 23 - Body / Exterior / Step, Side / Installation.

POLICY:

Reimbursable within the provisions of the warranty.

NOTE: **Enlarged Europe only dealers using eSIGI++ Warranty System please use the expense code P08.**

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