

**Technical Service Bulletin (TSB)**  
**Incorrect Gear Shift Indicator Console And Armrest Console**  
**Stitching Color**

<b>REFERENCE:</b>	<b>TSB:</b> 23-045-23 <b>GROUP</b> 23 - Body	<b>Date:</b>	April 19, 2023	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	2022 (WD) Dodge Durango This bulletin applies to vehicles built on November 29, 2022 (MDH 1129XX) equipped with Orange Accent Stitching (Sales Code MTN) and Suede Wrapped Interior Accents (Sales Code XDA).			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> CH
				<input checked="" type="checkbox"/> EE	<input type="checkbox"/> IAP
				<input type="checkbox"/> SA	<input type="checkbox"/> MEA
<b>CUSTOMER SYMPTOM:</b>	Gear shift indicator console, bezel and armrest console is wrong color.				
<b>CAUSE:</b>	Incorrect stitching on center console.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-113 date of issue April 19, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

**REPAIR SUMMARY:**

This bulletin involves replacing the gear shift indicator console, bezel and armrest console.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
21-75-15-92	Center Console, Gear-shift Indicator Bezel and Armrest / Storage Lid – Inspect (0 - Introduction )	6 - Electrical and Body Systems	0.2 Hrs.
21-75-15-93	Center Console, Gear-shift Indicator Bezel and Armrest / Storage Lid – Inspect and Replace (0 - Introduction )	6 - Electrical and Body Systems	1.0 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1	7EB51WK4AB	Armrest Console - Orange Stitching Suede	
1	7EB37WK4AD	Bezel - Gear Shift Indicator/Orange Stitching Suede	

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Does the vehicle have orange color stitching on the console? (Fig. 1) , (Fig. 2) ?

**Fig. 1****Correct Color Stitching (ORANGE)****Fig. 2****Incorrect Color Stitching (RED)**

- YES>>> This bulletin does not apply. Use Inspect LOP (21-75-15-92) to close this active RSU.
  - NO>>> Proceed to [Step 2](#).
2. Replace the center console and bezel. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Interior / Console, Floor / Removal and installation and 23 - Body / Interior / Bezel, Shifter / Removal/ and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

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