

REPAIR SUMMARY:

This bulletin involves replacing the BCIM.

BCI replacement

CLAIMS DATA:

CAUSE:

| Labor Operation No: | Labor Description | Skill Category | Labor Time |
|---------------------|--|------------------------------------|------------|
| 08-50-07-90 | Indicator, Battery Charge - Replace (2 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.6 Hrs. |
| Failure code | ZZ | Service Action | |

SPARE PARTS:

| Qty | Part No. | Description | Notes |
|--------|------------|--------------------------------|-------|
| 1 (AR) | 68500760AB | Battery Charge Indicator (BCI) | |

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

| Description | Ref. No. | Notes |
|----------------------|----------|-------|
| wiTECH or Equivalent | _ | _ |

08-100-23 -2-

REPAIR PROCEDURE:

- Disconnect the 12 volt battery. Refer to the detailed service procedures available in DealerCONNECT >
 Service Library under: Service Info>08 Electrical / 8F Engine Systems / Battery System / Standard
 Procedure>12-volt Battery Disconnect/Connect PHEV.
- 2. Replace the BCI. Refer to the detailed service procedures available in DealerCONNECT > Service Library under: Service Info>08 Electrical / 8J Instrument Cluster / Indicator, Battery Charge / Removal and Installation.

NOTE: The new BCI will not have to be programmed, it will already have the latest software installed.

- 3. Reconnect the 12 volt battery. Refer to the detailed service procedures available in DealerCONNECT > Service Library under: Service Info>08 Electrical / 8F Engine Systems / Battery System / Standard Procedure>12-volt Battery Disconnect/Connect PHEV.
- 4. Clear any DTCs that may have been set in any modules due to the repair. The wiTECH application will automatically present all DTCs and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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