

Technical Service Bulletin (TSB)

Re-Configure: Body Control Module (BCM)

REFERENCE:	TSB : 08-083-23 GROUP 08 - Electrical	Date:	April 12, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 (JL) Jeep Wrangler 2022 (JT) Jeep Gladiator This bulletin applies to vehicles built on or before August 1, 2022 (MDH 0801XX) equipped with Uconnect 4 with 7" display (Sales Code UAG) and 4G LTE Wi-Fi Hot Spot (Sales Code RTQ).			MARKET AF	PPLICABILITY: MEA IAP CH
CUSTOMER SYMPTOM:	 Customers may experience one or more of the following: Wi-Fi hotspot icon not shown in Uconnect. Wi-Fi functionality is missing from vehicle. 				
CAUSE:	BCM not configured for Wi-Fi capability	y			

REPAIR SUMMARY:

This bulletin involves re-configuring the BCM.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-02-HJ	Module, Body Control (BCM) - Re-configure (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTC)s or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes a symptom/condition perform the repair procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	_	_

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REPAIR PROCEDURE:

- 1. Using wiTECH, restore vehicle configuration. This routine is available under the 'Guided Diagnostics' tab found on the home, 'Vehicle View' page of wiTECH.
- 2. Perform vehicle bus system sleep session. Turn off the vehicle, unplug the wiTECH and open and close the driver door. Let all modules go to sleep (this should take approximately one minute).
- 3. Reconnect wiTECH and clear any DTCs which may have been set during the reconfiguration procedure.
- 4. After configuration is updated, confirm Wi-Fi Icon now appears in Uconnect.

POLICY:

Reimbursable within the provisions of the warranty.

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