



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Wipers Inoperative After Motor Replacement

Technician Observation: Wiper motors during repair service and or replacement require a scan tool function to exit the wipers from an in-plant mode status, the wipers will not operate until this procedure is performed.

Discussion: If the wipers do not operate, after any motor replacement use the scan tool and select Vehicle Preparations > Wiper Status Setting > Wiper Exit Plant Mode.

The screenshot shows the WITECH2 software interface. On the left is a navigation menu with options: Vehicle, Selection, Action Items, ECU List, Activities, Guided Diagnostics, Priority Diagnostics, and Vehicle Preparations (highlighted). The main area displays 'Vehicle Preparations' with a table of ECUs and their associated actions:

ECU	NAME
BCM	Exit Logistic Mode
BCM	PROXI alignment procedure
BCM	Restore Vehicle Configuration
BCM	Wiper status setting

Below the table, the 'Wiper exit plant mode' routine is shown. It includes a description: 'This routine allows you to set normal wiper operation before to deliver the vehicle to the customer and in case of replacement of the wiper unit.' At the bottom right are 'Cancel' and 'Continue' buttons.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found