



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Replacement Key Fobs Will Not Program On Vehicles Equipped With An iBCM

Discussion: wiTECH updates have been implemented to allow pairing of replacement key fobs on vehicles with an iBCM. However, replacement fobs need to be preprogrammed to the vehicle by the supplier. This is like earlier Promaster vehicles where the key arrived preprogrammed and wiTECH was only used to pair them together.

Preprogramming of replacement fobs is required on all 2023 GC (Alfa Romeo Tonale), GG (Dodge Hornet), and BV (Jeep Renegades) vehicles. All replacement key fobs must be ordered by the correct VIN number to ensure preprogramming is completed.

Generic unprogrammed fobs in dealer inventory cannot be paired with the iBCM.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found