

GPOP - Issue Review System

Part Number: 68545854A\$, 68545855A\$, 68545856A\$, 68545857A\$, 68545859A\$,
68545860A\$, 68545861A\$, 68545874A\$, 68566098A\$, 68566099A\$,
68606023A\$

Part Description: AIR CELL - SEAT BACK BOLSTER

Issue Description: For concerns with seat back massage inoperable or partially inoperative (L/R side) please contact FCA Redacted Content for further assistance.

If no response in 15 minutes, proceed with repair.

Prior to repairs, please gather and provide the following information:

- Detailed pictures showing any disconnected air tubes.
- How the user identified the malfunction, and if it was present at time of first use or functioned and then stopped.