

Parts Bulletin

TITLE:

**Service Action S10230: Polestar Wake to Charge Software Update
Model Year: 2020-2021 Polestar 1**

**GROUP:
30**

**NO:
S10230**

**CAR MARKET:
US/CAN**

REVISIONS:

**ISSUE DATE:
2023-04-21**

**STATUS DATE:
2023-04-21**

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Reference Bulletins: QB S10230

Polestar Automotive USA Inc. on behalf of Polestar Performance AB, have decided to launch Service Action S10230 on certain model year 2020 – 2021 Polestar 1 vehicles.

Polestar investigations have identified that a software issue in the Central Electronic Module (CEM) causes the CEM to look at a stored State of Charge (SOC) value instead of the actual SOC. As a result, the Wake to Charge function may not activate and charge the 12V battery.

To remedy the concerned vehicles, Polestar will perform a software upgrade.

A total of 121 U.S. and 15 Canadian vehicles are eligible for this service action.

The following part numbers apply:

Part Number	Description	Qty
32137209	Total Upgrade PS1	1