

TIGER 900 GT RSU WARRANTY CLAIMS



Notice Information

Ref	24007
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive
Subject:	Service/Technical

TOL NOTICE (US&CA) – April 3, 2023

TOL Ref. #24007-SVC

TIGER 900 GT RSU WARRANTY CLAIMS

When diagnosing any reported RSU incorrect operation, it is important to carry out the following before replacing the RSU:

- Test ride the motorcycle to confirm the reported symptom is present.
- Reset the suspension setting to default using the instrument suspension adjust menu.
- View and note any stored DTCs. **See attached Suspension ECM DTCs.**
- Ensure all calibrations (engine, instrument, chassis, suspension) are up to date using the latest version of the TDT.
- Calibrate the RSU as detailed in the service manual.
- Clear all DTCs. Investigate all that remain as detailed in the service manual.
- Test ride the motorcycle to confirm if the reported symptom is still present.

Should the diagnosis show that RSU replacement is required under warranty, the following information must be attached to the prior.

- Description of the reported symptom.
- An ECM Status Report.
- Screenshots of any relevant DTCs.

Any priors submitted will not be approved until the required information is supplied.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.