

**Volvo Car USA LLC****Parts Bulletin**

Bulletin Title	Group	CAT/NO
Service Action S10222 FLC2 Update – Model Year 2021-2023 V90CC, XC60, XC90 and XC40	38	S10222
Car Market	Issue Date	Status Date
United States	4/13/23	4/13/23
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Reference Bulletins: QB S10222

Volvo Cars USA LLC on behalf of the Volvo Car Corporation has decided to launch Service Action S10222 on certain model year 2021 – 2023 V90CC, XC60, XC90 and XC40 vehicles.

Volvo Car Investigations have identified that a software issue was introduced which may result in an error when writing the encryption keys to the Forward-Looking Camera 2 (FLC2).

As a result, the software download may put the FLC2 in an unresponsive and unrecoverable state.

The corrective action will differ depending on the outcome of the software upgrade. Retailers are to perform a Total Upgrade. If the download is successful, **no further action is required**. S10222 has been satisfied and the vehicle can be released back to the customer. If the upgrade is **not successful**, the FLC2 Camera is to be replaced. Vehicles tagged for S10222 are not part of the current OTA deployment.

NOTE: We expect the failure rate of the camera to be low. The FLC2 camera should only be ordered/replaced if the download fails. Retailer should not order parts for stock.

S10222 affects 26 vehicles in the U.S.

The following part numbers apply:

Part Number	Description	Qty
32327810	FLC2 Reload V90CC	1
32327814	FLC2 Reload XC60, XC90	1
32327195	FLC2 Reload XC40	1
32294280	Camera	1
31654144	Total Upgrade V90CC	1
31483292	Total Upgrade XC60, XC90	1
31676056	Total Upgrade XC40	1