

SERVICE POLICY LETTER

Reference number:	SPL-30-1754	Issued: 28 April, 2023
Subject:	DBS 770 Ultimate Essential Aftersales Launch Information	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

Deliveries of DBS 770 Ultimate start soon, and we would like to give you all the important information about new features introduced, and the related Aftersales elements that follow:

- New Features Introduced for DBS 770 Ultimate
- Accessories
- Technical Support, ePDR and Warranty
- Maintenance and Support Documentation
- Special Service Tools (SSTs) and Equipment



New Features Introduced for DBS 770 Ultimate

Power Increase

Maximum Power 760 bhp (566 kW/770 PS) at 6500 rpm

Vehicle Battery

Type Yuasa 70Ah L3 Absorbent Glass Mat (AGM)

Rated Voltage..... 12 V

Capacity..... 70 Ah

Reserve Capacity 120 minutes

Cold Cranking Amps..... 450 (DIN), 760 (EN)

Accessories

Drinks Case – 770 Standard - Part number: 708489

Drinks Case – 770 Custom - Part number: 708490

Note: Image is for illustration purposes only and may be subject to design change.



Technical Support, ePDR and Warranty

Technical Support

If you need technical support for DBS 770 Ultimate, please follow the SpotLight guided diagnostic procedures.

ePDR

The ePDR system is Aston Martin's primary early warning system. It lets us identify new technical problems quickly. Please tell your Aston Martin technicians to send an ePDR in less than 24 hours of finding a problem with a vehicle during its life. ePDRs must include the problem, root cause, solution and include a photo of the problem.

Note: All ePDR's must be submitted in SpotLight. For guidance on this process refer to: SPL-30-1638.

ePDR Submissions

Send all ePDRs for zero-month warranty or PDI repairs in less than 24 hours so that we can catch all "Emerging Issue" (EI) trends.

Note: EPDR's must be submitted up until the vehicle is 3 months in service. This will help us identify emerging issues in the field.

Warranty Claim Submissions

Please submit all Warranty claims through DCS classic in the usual way.

Maintenance and Support Documentation

Workshop Manual and Repair Operation Times

The Workshop Manual procedures for DBS 770 Ultimate are available in the DBS Workshop Manual in Technical Hub.

Electrical Information Manual

The 3D System Views, 3D Component Locations, (PDF) Network and Wiring Diagrams for DBS 770 Ultimate are in DBS Electrical Information in Technical Hub.

The Parts Manual

The Parts Manual for DBS has been updated.

AMDS 2.0

AMDS 2.0 has been updated to support DBS 770 Ultimate.

SpotLight

SpotLight is available to support DBS 770 Ultimate.

Service Check Sheets

The Service Check Sheets for DBS are applicable to DBS 770 Ultimate and are available in Technical Hub.

Customer Vehicle Handover Checklist

The "AM Sports Car Customer Vehicle Handover Checklist and Confirmation" is available in Technical Hub.

Click here: [AM Sports Car Customer Vehicle Handover Checklist and Confirmation](#)

Important Maintenance Information

At vehicle handover, ask your customer how many miles they expect to do, and book their first service accordingly.

Special Service Tools (SSTs) and Equipment

For new special service tools introduced in 2023 refer to: [SPL-30-1697 – New Special Service Tools for 2023](#)

To contact Aston Martin for further information about this document, please refer to the "Contact Us" page in Technical Hub.