

# Technical Service Bulletin



## 91 Gateway sets DTC U164300 for the rearview camera, rearview camera functions normally

91 23 92 2065763/2 May 5, 2023. Supersedes Technical Service Bulletin Group 91 number 22-69 dated January 21, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3, Q4 e-tron, and Q4 Sportback e-tron	2022 -2024	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added Models/Model Years)
1	01/21/2022	Initial publication

### Customer states:

There is **NO** customer complaint as no functions or other electrical vehicle systems have any restrictions.

### Workshop findings:

During PDI, maintenance, service visit, or a reset of terminal 30, the following DTC (static/intermittent) is logged in the data bus diagnostic interface -J533- (diagnostic address 0019):

- **DTC U164300:** Ethernet Rearview Camera System Control Module no communication (symptom code **2494569**).

## Technical Background

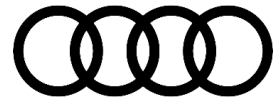
Communication deviation in reversing camera control unit -J772- (diagnostic address 006C).

## Production Solution

Not Applicable

## Service

This DTC does **not** lead to a restricted function or a message in the instrument cluster. In this case, the rearview camera will continue to operate normally and this DTC should not be considered a problem.



- If there are no customer concerns and the RVC system operates normally, this fault should be ignored.
- If there is a customer concern for an RVC function, this DTC should only be considered a last resort in diagnosis. In this case, another root cause is likely. Continue with normal diagnosis.



**Note:**

Replacing the reversing camera -J772- or the data bus diagnostic interface -J533- will NOT clear this DTC, even if recommended by Guided Fault Finding.

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All part and service references provided in this TSB (**2065763**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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