

# Technical Service Bulletin



**91 Audi connect: MIB2 Online Traffic Light Information Not Available or Missing in Virtual Cockpit**  
91 23 91 2070216/1 May 5, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 and Q7	2017	All	Virtual Cockpit

## Condition

### Customer statement:

Online traffic light information is not working or missing in virtual cockpit.



### Workshop findings:

The complaint can be reproduced in the workshop.

## Technical Background

Due to technical updates to the Traffic Light Information Online (TLIO) backend systems, the online traffic light information function is not available on A4 and Q7 vehicles from model year 2017 built prior to CW46/16. These early vehicles were built with software that is no longer compatible with the backend server that provides the data to the vehicle. There is no software or hardware update solution that can resolve this concern.

## Production Solution

Not Applicable



## Service

The TLIO function is no longer supported for these affected vehicles. Additionally, the Audi connect license has been removed from the subscription package which will prevent the message from being shown in the vehicle for those that do not support Traffic Sign Recognition.

For vehicles that support Traffic Sign Recognition (TSR), this screen in the virtual cockpit is used for TLIO and TSR. Thus, this error message can still be seen if there are no traffic signs for the front-facing camera to identify.

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All part and service references provided in this TSB (**2070216**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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