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Sent on	05	12	2023	Expires on	07	30	2023
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Emissions Recall: 2023 Accord Hybrid, CR-V Hybrid ECU Software Update
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DATE: May 12, 2023

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Emissions Recall: 2023 Accord Hybrid, CR-V Hybrid ECU Software Update

Today, May 12, 2023, American Honda is announcing a **stop sale** and **emissions recall** for certain 2023 Accord Hybrid and CR-V Hybrid vehicles. When the vehicle transitions from hybrid mode (engine on) to EV mode the FI-ECU may reset due to a software programming error and results in stored memory data in the PGM-FI ECU being inappropriately erased. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

While transitioning from Hybrid mode (engine on) to EV mode, the FI ECU prepares to restart the engine. The FI ECU adjusts the crank position for best location of engine start. During this time, an abnormal FI ECU reset may occur causing a DTC error code and the check engine light to appear.

REPAIR

Update the PGM-FI software.

SOFTWARE

The software is available at launch.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service bulletin 23-038, *Emissions Recall: 2023 Accord Hybrid, CR-V Hybrid ECU Reset Software Update*, has posted to the Service Information System (SIS) as of May 12, 2023. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early July 2023.

INTERACTIVE NETWORK

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.