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Sent on	05	10	2023	Expires on	05	26	2023
From	Parts Operations, Campaign Group						
Subject	Part Inspection Request Odyssey Mirror - 76253-THR-A12 - MIRROR SET, L.-UPDATE						

American Honda is requesting a parts inspection for only **76253-THR-A12 - MIRROR SET, L.**

Inspection Request for 76253-THR-A12 - MIRROR SET, L. (does not include Right Side)

Check your current inventory and return any inventory of these parts to American Honda immediately that are missing the 2 silver tabs/clips. They tabs/clips may be loose in the package. Please open the package to confirm if the tabs/clips are included as they tend to get stuck on the backside of the mirror.

76253-THR-A12 Image

76253-THR-A12 Return Request Process:

Please return all MIRROR SET, L. (P/N 76253-THR-A12) in your inventory that are missing the two silver replacement tabs/clips

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure if within 28 days from shipper data.

1. Complete the iN OAR procedures.
2. Use Reason Code "J" with the appropriate shipper number.
3. Enter "Missing Pin/Tabs" in the Remarks Section.
4. When approved, Authorization Return Documents will be available via iN.
5. Please tape a placard to the part/box with "Attention To: Matt Case PC88".
6. Return P/N 76253-THR-A12 missing tabs/clips back to American Honda.

Return Manual OAR if shipper is past 28 days.

1. Fill out a Manual OAR including the shipper number
2. Email it to your facing Parts Center OAR mailbox with your dealer number and the part number on the subject line.
3. Enter "Missing Pin/Tabs" in the Remarks Section.
4. When approved, Authorization Return Documents will be available via iN.
5. Please tape a placard to the part/box with "Attention To: Matt Case PC88".
6. Return P/N 76253-THR-A12 missing tabs/clips back to American Honda.

Order adjustment requests (OARs) must be submitted by 5/19/23.

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to ahm_inflator_swap@ahm.honda.com

- Copy of Return Authorization Form
- Copy of the freight bill
- Freight Amount
- Comments: "Requesting freight reimbursement for Quality Investigation"

Thank you,

American Honda Motor Co., Inc.