

MAS003539 RU 23-12

RAPID UPDATE

FROM: Maserati TSO
TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

TECHNICAL SERVICE OPERATIONS

Rapid Update 620 MC20 – Door Button Loose



DATE: APRIL 27 2023

Certain Maserati MC20 (M240) MY22 MY23 listed in MODISCS+ are involved in a Rapid Update to check that the door opening buttons are correctly fitted.

In very few cases, in fact, due to a deformation of the hooking teeth, the hooking trim can slip when the button is pressed.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before starting the procedure.
Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions. (MaseratiTechsupport@maserati.com)

Thank You for your continued support and cooperation.

Maserati Americas
Aftersales Dept.

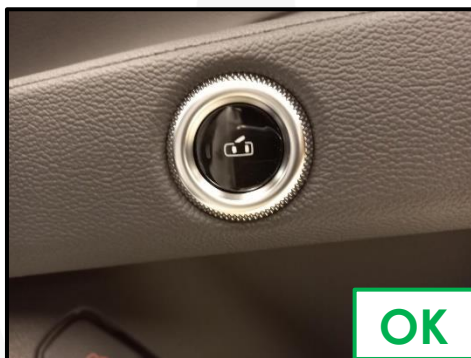
Technical Procedure

 **All images shown in this bulletin are for illustrative purposes only.**

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Check the functionality of both interior door open buttons (Driver and Passenger side) performing 5 opening/closing cycles for each door.



- **OK** -> buttons remain secure to the ring plates and the command works well for each cycle. Procedure complete. No other actions are required.



- **NOT OK** -> Push button detaches partially from the ring plate and gets stuck, or it detaches totally and falls into the door panel ▶ Replace the faulty component following the appropriate procedure, indicated below:

- i. **9.28.005 - RH SWITCH FRONT DOOR LOCK - Removal/refitting or replacement**
- ii. **9.28.006 - LH SWITCH FRONT DOOR LOCK - Removal/refitting or replacement**



3. Procedure complete.

Spare parts

Replace the following parts ONLY if the test resulted in **NOT OK**:

Spare parts	PN
LH SWITCH DOOR LOCK	675001337
RH SWITCH DOOR LOCK	675001331

Warranty Claim

Fill in the relative Warranty Claims as follows:

Description	Code
Number	620
Warranty Code	23
Fault Code	063
Component Code	9.28.005
Operation Code <ul style="list-style-type: none"> ▪ Check (2 buttons) ▪ RH Button Replacement ▪ LH Button Replacement *Component Related Operation Code	9.28.005.A (0,10 h) 9.28.005.0 (0,25 h) 9.28.006.0 (0,25 h)

* In case of faulty component, in addition to the Check Operation Code, please claim only the procedure related to the replaced button.