



Preliminary Information

PIT6005 Loss Of Applications On Right Side Of Radio Screen

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	All	All	All	All
Chevrolet	Silverado 1500	2023	All	All	All	All
Chevrolet	Silverado HD	2024	All	All	All	All
GMC	HUMMER EV Pickup	2022 - 2023	All	All	All	All
GMC	HUMMER EV SUV	2024	All	All	All	All
GMC	Sierra 1500	2023	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	All	All	All	All
GMC	Sierra HD	2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOK
Condition	Some customers may comment that the right side of the center stack display is not showing applications. This is sometimes referred to as Porch View, or Card View.
Cause	This may be caused by a software anomaly.

Correction:

Engineering is aware of this condition and is working on updated software to remedy this condition.

Do not replace the Radio for this condition.

Inspect the radio and confirm that the section shown in the picture below is not able to show applications, such as Maps or Clock.



This appears to be caused by an issue with the customer's Profile. Create a new Profile and confirm that the applications show normally.

If the new Profile fixes the concern, delete that Profile and the one that that customer was using.

If the new Profile does not fix the concern, perform a data reset on the system and then try to create a new profile again to make sure it works.

Settings\System\Reset Options\Erase Infotainment Data

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2889538	Verify missing applications on right side of radio display	.2
*This is a unique Labor Operation for Bulletin use only.		

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Advise customers to recreate there original Profile, making sure to complete the entire process.

Once a permanent solution is available, this PI will be updated with additional details

Version History

Version	1
Modified	04/25/2023 - Created on.



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