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Coding Information

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Title: International® HX® Series Grille Surround

Applies To: HX Series Trucks MY2020 - MY2024

International® HX® Series Grille Surround

Referance Safety Recall 23507 (March 16, 2023)
Also see Sales Letter G-6583 (March 31, 2023)

On March 16, Navistar notified NHTSA of Safety Recall 23507 on approximately 8,120 MY20-MY24 International® HX® Series units produced. A defect identified the possibility that the mounting brackets utilized on the grille surround may corrode resulting in the grille surround separating from the truck. Initial Safety Recall Notifications to dealers and customers are expected to be sent no later than May 15, 2023. For vehicles still in plant control, Navistar has decided to completely remove the grille surround and secure the center bars with mechanical fasteners. This eliminates the safety defect from these units and facilitates body mounting to enable customers to utilize their vehicles if they choose to. We anticipate this to continue until July 1, 2023. A plan for field replacement of these grille surrounds is under development but will not be part of the upcoming safety recall. At this time, the availability of replacement grille surrounds for units in the field has not been determined. We will provide additional information around recovery and permanent corrective action once it becomes available. All marks are trademarks of their respective owners.

Note: Due to this safety concern with this grille surround componets, all service parts have been removed from the PDCs and will be replaced with new parts that do not contain the defect.

The timing of the new part arrival has not been determined at this time.

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