



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 816-9825

**IMPORTANT PRODUCT UPGRADE #230308REV
APRIL 2023**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: PRODUCT UPGRADE CAMPAIGN #230308REV –
Inspection/Repair of Shower Enclosure**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a **Voluntary Product Upgrade Campaign**. REV Recreation Group, Inc. has decided that a defect may exist on certain Fleetwood and Holiday Rambler brand Class A diesel motorhomes.

Fleetwood Products

Model Year(s) 2022-2023 Discovery LXE
Floor Plans 40G, 44B, 44S

Manufactured date range

June 2022 – January 30, 2023

Holiday Rambler Products

Model Year(s) 2022-2023 Armada
Floor Plans 40P, 44B, 44LE

Manufactured date range

June 2022 – January 30, 2023

We are notifying the owners of the affected units of the availability of **Product Upgrade #230308REV**. Owners will be advised in their notification letter to contact an authorized REV Recreation Group dealer to have the upgrade performed. Copies of the notification letters mailed to eligible motorhome owners are attached.

WHAT IS THE PROBLEM?

On motorhomes affected by this Product Upgrade, a defect may exist on the shower enclosure, in which it may not be properly secured to the attaching wall.

WHAT SHOULD YOU DO?

Owners of the above-mentioned motorhomes have been asked to contact an authorized REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed on the attached **Upgrade Service Bulletin #230308REV** prior to beginning repairs. Contact REV RV Technical Support at (800) 816-9825 for authorization.

Once repairs have been completed according to **Upgrade Bulletin #230308REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs. Repair claims will be reimbursed in accordance with **Product Upgrade Service Bulletin #230308REV** if performed within the vehicle's base warranty period, or within one year of the original publication date of this letter (whichever is later).

If you have one of these vehicles in your inventory, you will be mailed an **Upgrade Notice** for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.**

Please carefully review this entire package with your Parts, Service and Sales staff to familiarize them with the step-by-step procedure and implement the **Upgrade Campaign**.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact REV Dealer Technical Support at (800) 816-9825.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #230308REV US Customer Letters
Recall #230308REV Service Bulletin