

Technical product information

Topic	Brake pedal - Groan/Creak noise can be heard during brake pedal operation
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2064200/3
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
running gear -> brake system	noise, vibration	
running gear -> brake system -> brake pedal	noise, vibration -> creak	

Vehicle data

New Continental GT - GTC and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	*	*	*	*	068039	088992		

Documents

Document name
master.xml

Brake pedal - Groan/Creak noise can be heard during brake pedal operation

Customer statement / workshop findings

Groaning/creaking noise heard from the brake pedal during light application, in particular when the vehicle is at operating temperature

Technical background

Refer to the video on the Bentley Hub referencing TPI 2064200/- In the event the noise is the same as shown within the video, the operative should raise a non technical DISS query ensuring a clear video of the initial issue is attached, the operative should then carry out the instructions within the Measure section of this TPI.

Production change

All VIN's from SCBCG13S6MC088992 are to specification, in the event the issue is evident after the stated VIN, the operative should raise a DISS query and await feedback before conducting any further work

Measure

1) Confirm the brake fluid which is installed within the braking system is as described within ElsaPro - BASF Hydraulan 404 (DOT 4) brake fluid

NOTICE

In the event the brake fluid is to specification the operative should continue with the onward instructions from Step 2

However

If the brake fluid is not to specification or has not been replaced as per the required service schedule timing the operative should raise a DISS query and await feedback before conducting any further work

2) Replace the Brake booster assembly - Rep.Gr 47

3) Once the brake booster has been replaced, the operative must confirm the noise is no longer evident

Warranty accounting instructions

Warranty type 110 or 910

Service number 47 70

Damage code 00 20

Labour

Labour operation code 47 70 19 00

Time 150 TU

Parts information

For all part numbers please refer to the ETKA parts catalogue

NOTICE

Please ensure the following brake fluid is installed

– BASF hydraulan 404 (DOT 4) brake fluid