



TECHNICAL SERVICE BULLETIN

Classification: AN19-069C	Reference: NTB20-002C	Date: April 3, 2023
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2019 SENTRA; STEERING WHEEL AUDIO SWITCHES INTERMITTENTLY INOPERATIVE

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2019 Sentra (B17) – S model only
APPLIED VINS: Vehicles Built before 3N1(*)B7AP(*)K(*)432870
APPLIED DATES: Vehicles Built before October 10, 2019

IF YOU CONFIRM

The steering wheel audio switches
(Figure 1) are intermittently inoperative.



Figure 1

ACTION

Update the infotainment software.

- Refer to NTB23-018 to check, obtain, and install the latest AV Control Unit software version and for claims information.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** located in NTB23-018 as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
January 17, 2020	NTB20-002	Original bulletin published
January 31, 2020	NTB20-002a	Revised CLAIMS INFORMATION
February 4, 2021	NTB20-002b	Classification number updated
April 3, 2023	NTB20-002C	Changes made throughout

