

# 02-176: T680 NextGen A-Pillar Fairing Adhesive Failure

4/11/2023

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02-176

T680 NextGen A-Pillar Fairing Adhesive Failure

## Subject

T680 NextGen A-Pillar Fairing Adhesive Failure

## Whats New Abstract

T680 NextGen A-pillar fairing adhesive is not properly securing the fairing to the A-pillar. Procedures are available to apply new adhesive to the A-Pillar fairing.

## Condition

The A-pillar fairing pieces are loosening at the upper mounting tab location, resulting in one or more of the following:

- Loose A-pillar fairing
- Knocking
- Dramatic vibration
- Wind noise on either side of the windshield

## Chassis Affected

All T680 NextGen chassis manufactured from 2/15/2021 through 7/14/2022.

## Action

### Fix-As-Fail

If a customer comes into your dealership and demonstrates the condition above, follow the procedures to apply new adhesive to the A-pillar fairing.

## Warranty

Through Base Warranty or any applicable active Extended Warranty, Kenworth will pay for parts at dealer net

plus applicable mark-up and labor:

- **0.6 hours** labor to apply adhesive to the A-pillar fairing (both sides). Use Quick Claim Code **02176**.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

| PRWS CLAIM CODING      |             |                      |                                                                                                  |
|------------------------|-------------|----------------------|--------------------------------------------------------------------------------------------------|
| Campaign Code:         | 02176       | Campaign Type        | Field Repair                                                                                     |
| Claim Category:        | Truck       | Repair Type          | Fix-As-Fail                                                                                      |
| Customer Concern Code  | 009         | Causal Code          | 100                                                                                              |
| Corrective Action Code | 12          | Responsibility Code: | Camp                                                                                             |
| Failure Location       | 002-007-012 | Causal Part          | R22-6350/R                                                                                       |
| Supplier Code          | N/A         | SRT Code             | <b>B23-06A</b><br>0.6 hrs<br>Apply adhesive to the A-pillar (both sides) per bulletin procedures |

## Parts

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Parts are available from PACCAR Parts.

| Quantity  | Part Number     | Description                                   |
|-----------|-----------------|-----------------------------------------------|
| 1         | R42-6121        | ManusBond Sealer 10.1oz                       |
| As Needed | K376-56-2       | Christmas Tree Fastener (maximum 2 per truck) |
| As Needed | Locally Sourced | Masking Tape                                  |



#### NOTE

Sealant PN R42-6121 has a 9-month unopened shelf life

Store below 80° F (27°C)



#### NOTE

One tube of sealant can be used to complete this repair on 2 trucks. Seal the applicator tip with a small amount of sealant or tape so that the tube can be used on subsequent trucks.

## Background

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The T680 NextGen A-pillar fairing underwent a material change and the adhesive used to secure the fairing was not updated at the time of the change.

## Procedure

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**Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely**

**repaired and maintained. Read all steps before beginning.**

See Link below for detailed procedure.



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## Attachments

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[02-176 KW Procedure](#)

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