


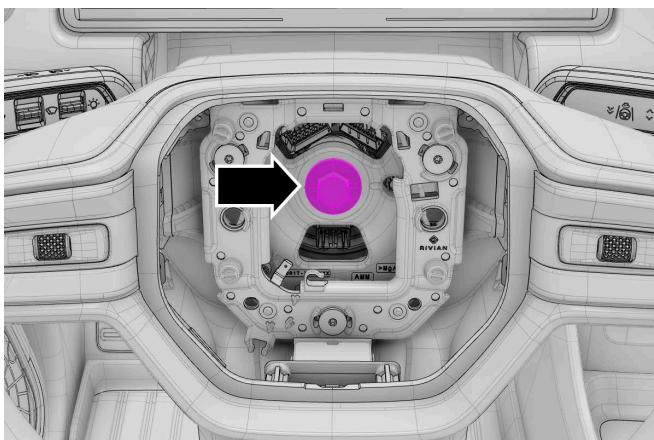
# RCA-10-23-002-1: Inspect Steering Wheel Alignment, R1T and R1S

Rivian is initiating a customer satisfaction campaign for some model year 2022 and 2023 R1T and R1S vehicles. On these vehicles, the steering wheel may not be properly aligned to the steering rack. This condition is noticeable to the customer but would not result in any changes in the performance of the vehicle. Rivian will inspect the steering wheel alignment and, if necessary, realign the components. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	April 25, 2023
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	R1T, R1S
<b>Model Year(s)</b>	2022 - 2023
<b>Approximate Build Dates</b>   Refer to <b>Open Containments</b> in ServiceOS to determine if this document applies to a specific vehicle.	January 2022 - March 2023
<b>Vehicle System</b>	10 - Steering
<b>Minimum Service Location</b>	Service Center

## Procedure

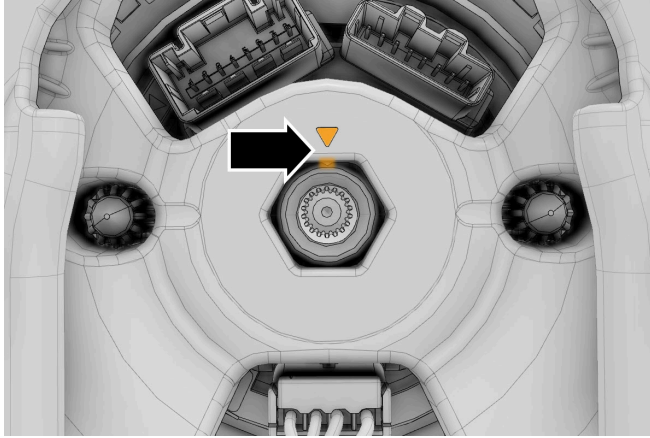
1. Make sure that the steering wheel is in the center position.
2. Remove: Airbag, Driver (refer to service manual procedure 724010010).
- 3.



**Note:** Shown with components removed for clarity.

4. Inspect:

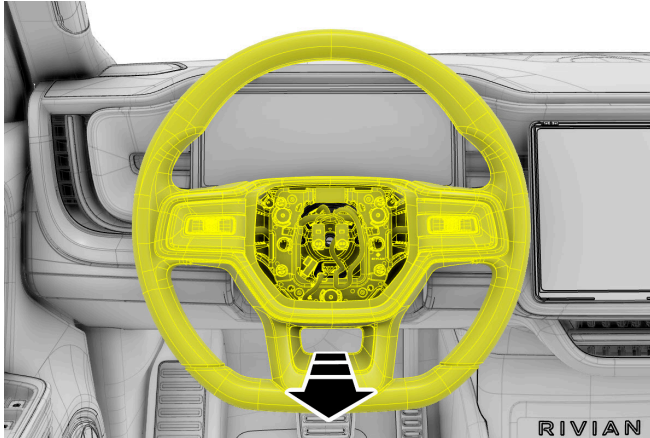
- If the notch or paint mark on the steering column aligns to the arrow on the steering wheel:  
No additional work is required. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.



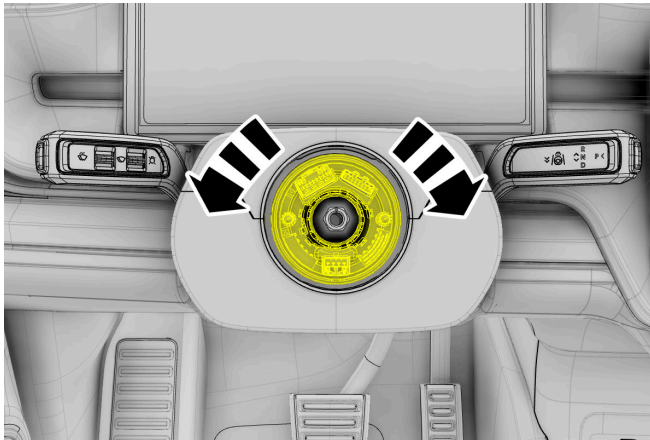
- If the notch or paint mark on the steering column is not aligned, continue to the next step.

5. Adjust the steering wheel appropriately to align the arrow with the notch or paint mark on the steering column.

a.

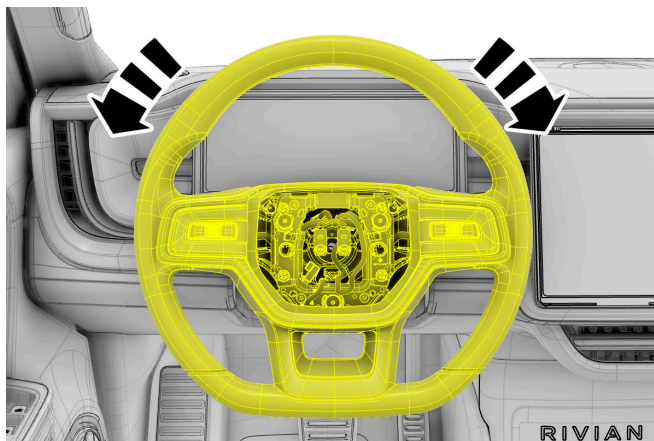


b.

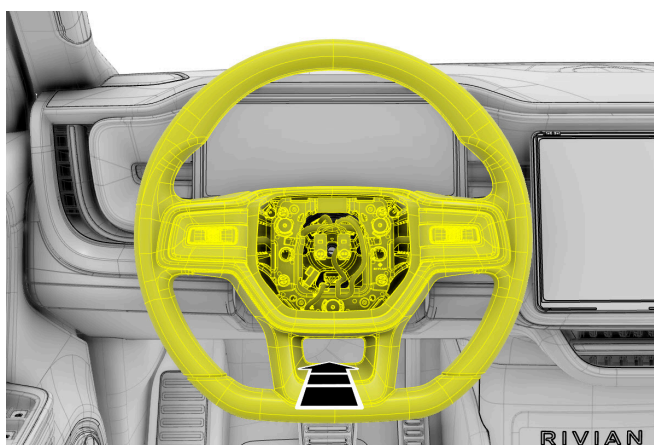


**Note:** Shown with components removed for clarity.

c.



d.



6. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.
7. Perform: Alignment, Four Wheel, Check (refer to service manual procedure 983210013).

**Torque specifications in this section**

Step Number	Torque (Nm)
3	35

## Labor Codes

Labor Code	Description
RCA102300200	RCA-10-23-002 not applicable
RCA102300201	Inspect steering wheel alignment; no adjustment necessary
RCA102300202	Inspect steering wheel alignment; realign steering wheel; check four wheel alignment
RCA102300203	Inspect steering wheel alignment; realign steering wheel; check and adjust four wheel alignment
Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.	