

November 2022
SF661A

Subject: Freightliner & Western Star Trucks w/ Cummins Engines - Cruise Control Indicator Light

Models Affected: Specific model years 2022-2023 Freightliner Cascadia, 108SD, 114SD, and Western Star 47X/49X vehicles, equipped with Cummins engines, not equipped with Adaptive Cruise Control (ACC), manufactured from November 9, 2021, through April 19, 2022.

General Information

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks Division and wholly owned subsidiary, Western Star Truck Sales, Inc., is initiating Field Service Campaign SF661A to modify the vehicles mentioned above.

Due to a central gateway module software issue, the cruise control telltale is not being displayed in the instrument cluster. This only applies to trucks that do not have Adaptive Cruise Control (ACC).

The central gateway module software will be updated to restore functionality of the cruise control lamp.

There are approximately 740 vehicles involved in this campaign.

Additional Repairs

Dealers must complete all outstanding Recall and Field Service campaigns prior to the sale or delivery of a vehicle. A Dealer will be liable for any progressive damage that results from its failure to complete campaigns before sale or delivery of a vehicle.

Owners may be liable for any progressive damage that results from failure to complete campaigns within a reasonable time after receiving notification.

Please contact Warranty Campaigns for consideration of additional charges prior to performing the repair.

Work Instructions

Please refer to the attached work instructions. Prior to performing the campaign, check the vehicle for a completion sticker (Form WAR261).

Replacement Parts

This is a software update; no replacement parts required.

Labor Allowance

Table 1 - Labor Allowance

Campaign Number	Procedure	Time Allowed (hours)	SRT Code	Corrective Action
SF661A	Program CGW	0.5	996-F146A	12-Repair Recall/Campaign
	Inspect Only (Software Already at Correct Level)	0.3	996-F146B	06-Inspect

Table 1

November 2022
SF661A

IMPORTANT - Before Beginning Work:

- Check OWL to ensure the vehicle is involved and the campaign has not previously been completed.
- Check the vehicle for a completion sticker.

IMPORTANT - After Repair is Complete:

- Attach a gray completion sticker (Form WAR261) to the base completion label (Form WAR259). If the vehicle does not already have a base completion label, clean a spot on the appropriate location of the vehicle, and attach a base completion label, prior to installing the completion sticker.
- Failure to install a campaign completion sticker may result in a chargeback of the campaign claim.

Claims for Credit

You will be reimbursed for your parts, labor, and handling (landed cost for Export Distributors) by submitting a claim. Please reference the following information in OWL:

- All claims must be submitted within 30 days of the repair date.
- Claim type is **Field Service Campaign**.
- In the Campaign field, enter the campaign number and population/group code (**SF661-A**).
- In the Primary Failed Part field, enter **25-SF661-000**.
- In the Labor section, enter the appropriate SRT from the Labor Allowance Table. Administrative time will be included automatically as SRT 939-6010A for 0.3 hours.
- The VMRS Component Code is **F99-999-005**, and the Cause Code is **A1 - Campaign**.
- This Field Service Campaign will **terminate on November 30, 2023**. Dealers will be notified of any changes to the termination date via an Important Campaign Information Letter (ICI) posted on the DTNA Portal.

For Support: Contact the Warranty Campaigns Department via the Warranty Support Center (WSC) link on the DTNA Portal, or the Customer Assistance Center at (800) 385-4357. Export distributors, submit a WSC ticket or contact your International Service Manager.

November 2022
SF661A

Copy of Notice to Owners

Subject: Freightliner & Western Star Trucks w/ Cummins Engines - Cruise Control Indicator Light

Daimler Truck North America LLC (DTNA), on behalf of its Freightliner Trucks division, and wholly owned subsidiary, Western Star Truck Sales, Inc., is initiating Field Service Campaign SF661A to modify specific model years 2022-2023 Freightliner Cascadia, 108SD, 114SD, and Western Star 47X/49X vehicles, equipped with Cummins engines, not equipped with Adaptive Cruise Control (ACC), manufactured November 9, 2021, through April 19, 2022.

Due to a central gateway module software issue, the cruise control telltale/indicator is not being displayed in the instrument cluster. This only applies to trucks that do not have Adaptive Cruise Control (ACC).

The central gateway module software will be updated to restore functionality of the cruise control lamp.

Please contact an authorized DTNA dealer to arrange to have the campaign performed. The campaign will take approximately one hour and will be performed at no charge to you. To locate an authorized dealer, search online at NorthAmerica.DaimlerTruck.com/contact-us/. Scroll down to "Locate a Dealer," and select the appropriate brand.

This Field Service Campaign will **terminate on November 30, 2023**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, DTNA will not pay for any damage caused by failure to properly maintain your vehicle. DTNA considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

Contact the Warranty Campaigns Department at (800) 547-0712, e-mail address DTNA.Warranty.Campaigns@Daimlertruck.com, or the Customer Assistance Center at (800) 385-4357, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

November 2022
SF661A

Work Instructions

Subject: Freightliner & Western Star Trucks w/ Cummins Engines - Cruise Control Indicator Light

Models Affected: Specific model years 2022-2023 Freightliner Cascadia, 108SD, 114SD, and Western Star 47X/49X vehicles, equipped with Cummins engines, not equipped with Adaptive Cruise Control (ACC), manufactured from November 9, 2021, through April 19, 2022.

Cummins Cruise Control Indicator Lamp - Software Update

1. Check the base label (Form WAR259) for a completion sticker for SF661 (Form WAR261) indicating this work has been done. The base label is usually located on the passenger door about 12 inches (30 cm) below the door latch. If a sticker is present, no work is needed. If there is no sticker, proceed with the next step.
2. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
3. Connect an RP1210B-compliant vehicle diagnostic adaptor to the diagnostic connector on the vehicle.
4. Connect the other end of the RP1210B-compliant vehicle diagnostic adaptor to the laptop.
5. Open DiagnosticLink®.

IMPORTANT: Make sure that DiagnosticLink is updated to the latest version (8.16SP4 at the time of publication, or newer) before programming the vehicle.

6. To update DiagnosticLink, from the menu bar, select 'Tools,' then select 'Update' from the dropdown menu. See [Fig. 1](#).

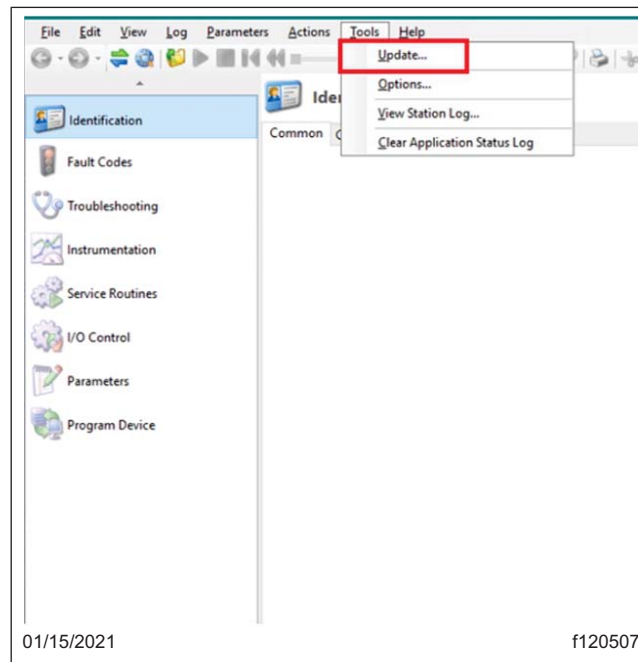


Fig. 1, Updating DiagnosticLink to the Latest Version

November 2022
SF661A

7. When programming, DTNA recommends configuring DiagnosticLink to connect only to the central gateway (CGW).

Follow the substeps to make this change in DiagnosticLink.

7.1 Select 'Tools' from the top menu, then select 'Options' from the dropdown menu.

7.2 Select the 'Connection' tab. See **Fig. 2**.

NOTE: Make sure no other checkboxes are selected.

7.3 Select the checkbox corresponding to 'Central Gateway.' See **Fig. 2**.

7.4 Select the 'Select Defaults' button, then select 'Apply.' See **Fig. 2**.

Options

Fleet Information | Display | Server | **Connection** | Support | Warnings

Use these settings to specify how the application connects to devices. Note that incorrectly modifying these settings may prevent the application from establishing connections.

CAESAR Hardware: A+J+Y | Translator Device: USB-Link 2 | SID Configure | Enable MVCI server

Standard Devices to Automatically Connect

Enable automatic connection of SAE standard J1708 and J1939 devices
 Restrict SAE standard J1708 and J1939 connections to powertrain devices only

Proprietary Devices to Automatically Connect

<input type="checkbox"/>	UDS-19	Steering Angle Sensor	SAS01T
<input type="checkbox"/>	UDS-23	Instrument Cluster	ICC501T/ICU3S_M2/ICU3S_P3/ICU4ME/ICUC01T
<input type="checkbox"/>	UDS-25	HVAC Front	HVAC_F01T
<input type="checkbox"/>	UDS-33	Signal and Actuator Module (Cabin)	MUX101B/SAMCAB_P3/SSAM02T
<input checked="" type="checkbox"/>	UDS-37	Central Gateway	CGW_P3/CGW02T/CGW03T/CGW04T
<input type="checkbox"/>	UDS-40	Instrument Cluster Screen	ICS01T
<input type="checkbox"/>	UDS-42	Radar Frontend	RDF01T/RDF02T
<input type="checkbox"/>	UDS-47	Chassis Level Control System	CLCS01T
<input type="checkbox"/>	UDS-48	Electronic Air Pressure Unit 2	EAPU02T/EAPU03T
<input type="checkbox"/>	UDS-49	Modular Switch Field	MSF_P3/MSF01T
<input type="checkbox"/>	UDS-58	HVAC Parksmart	HVAC_P01T
<input type="checkbox"/>	UDS-61	Aftertreatment Control Module	ACM02T/ACM21T/ACM301T

Select Defaults | Select All | Select None

OK | Cancel | **Apply**

11/14/2022 f121323

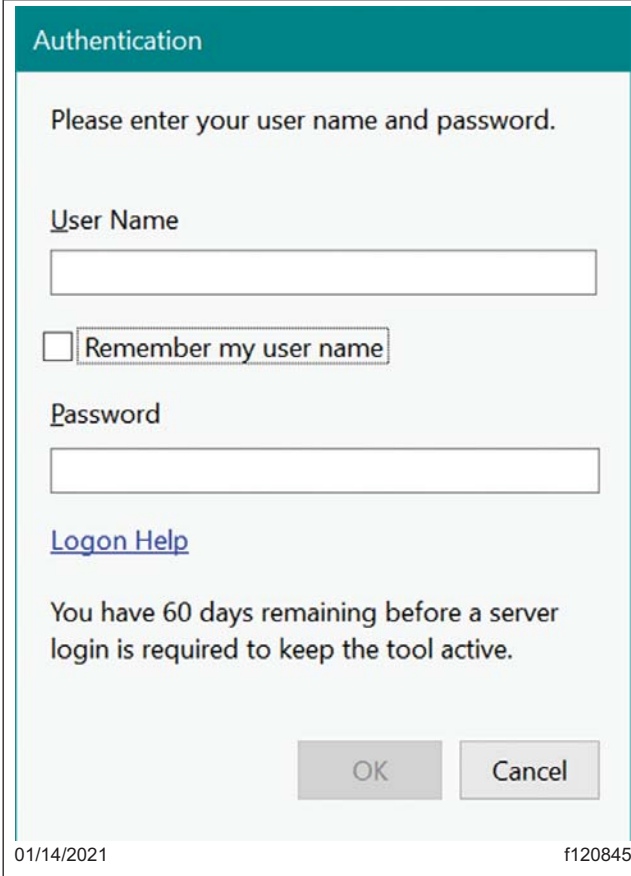
A. Select the 'Connection' tab.
 B. Select the checkbox next to 'Central Gateway.'
 C. Select the 'Select Defaults' button.
 D. Select 'Apply.'

Fig. 2, Configuring DiagnosticLink to Connect to CGW

November 2022
SF661A

NOTE: The sign-in to the server will remain active until DiagnosticLink is closed.

8. Connect to the server using your DTNA Portal credentials. See **Fig. 3**.



The image shows a dialog box titled "Authentication" with a teal header. The main content area is light blue and contains the following elements: a prompt "Please enter your user name and password.", a "User Name" label above a text input field, a checkbox labeled "Remember my user name", a "Password" label above another text input field, a blue hyperlink "Logon Help", and a message "You have 60 days remaining before a server login is required to keep the tool active." At the bottom right are "OK" and "Cancel" buttons. The footer contains the date "01/14/2021" on the left and the ID "f120845" on the right.

Fig. 3, Login Window

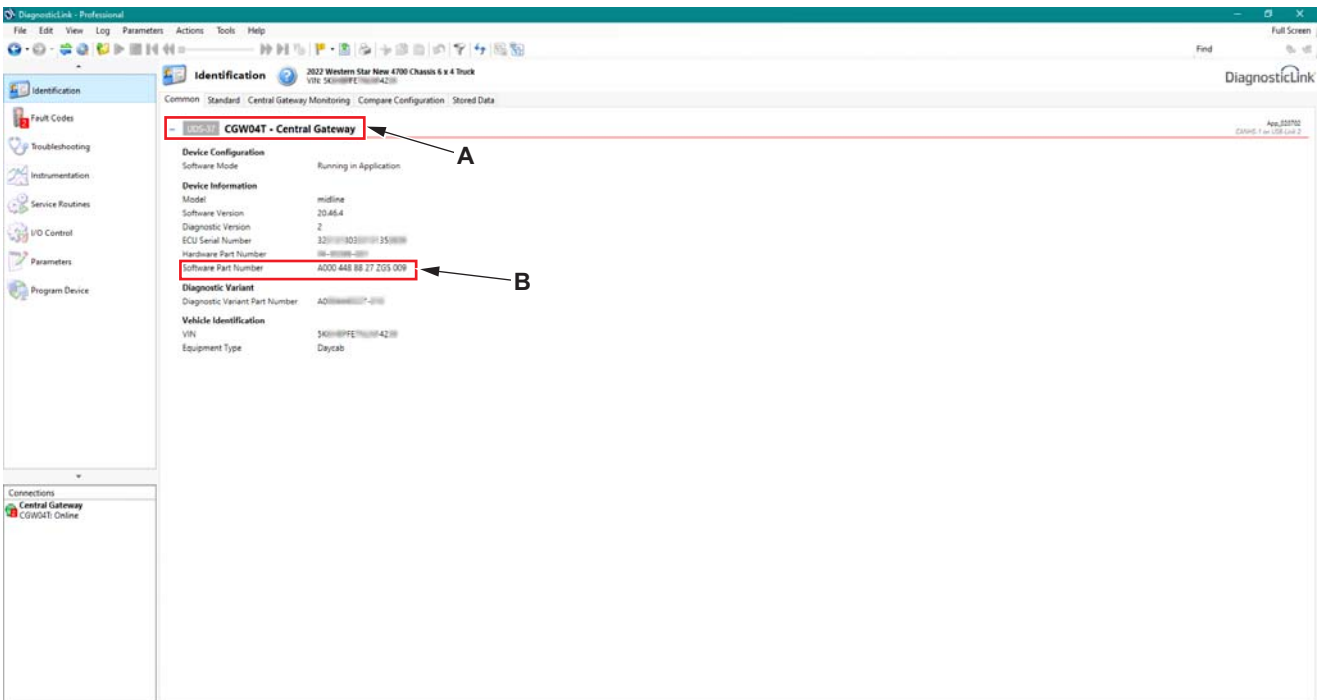
November 2022
SF661A

9. Go to the 'Identification' tab. Expand the 'CGW04T - Central Gateway' row, and verify the 'Software Part Number.' See Fig. 4.

Is the 'Software Part Number' already displayed as **A0004489127 ZGS 003 (SF661-A)** or **A0004489227 ZGS 005 (SF661-B)**?

YES → The CGW04T has already been updated to the latest version, no further repair is required.
Go to step 32.

NO → The CGW04T will need to be programmed. Go to step 10.



11/09/2022 f121324

A. Select 'CGW04T - Central Gateway.' B. Verify the 'Software Part Number.'

Fig. 4, Verifying the Software Part Number

November 2022
SF661A

10. Go to the 'Parameters' tab. See [Fig. 5](#).

DiagnosticLink will read the parameters of the connected ECUs. Wait for the message 'Parameters were successfully read from the device' to be displayed. See [Fig. 5](#).

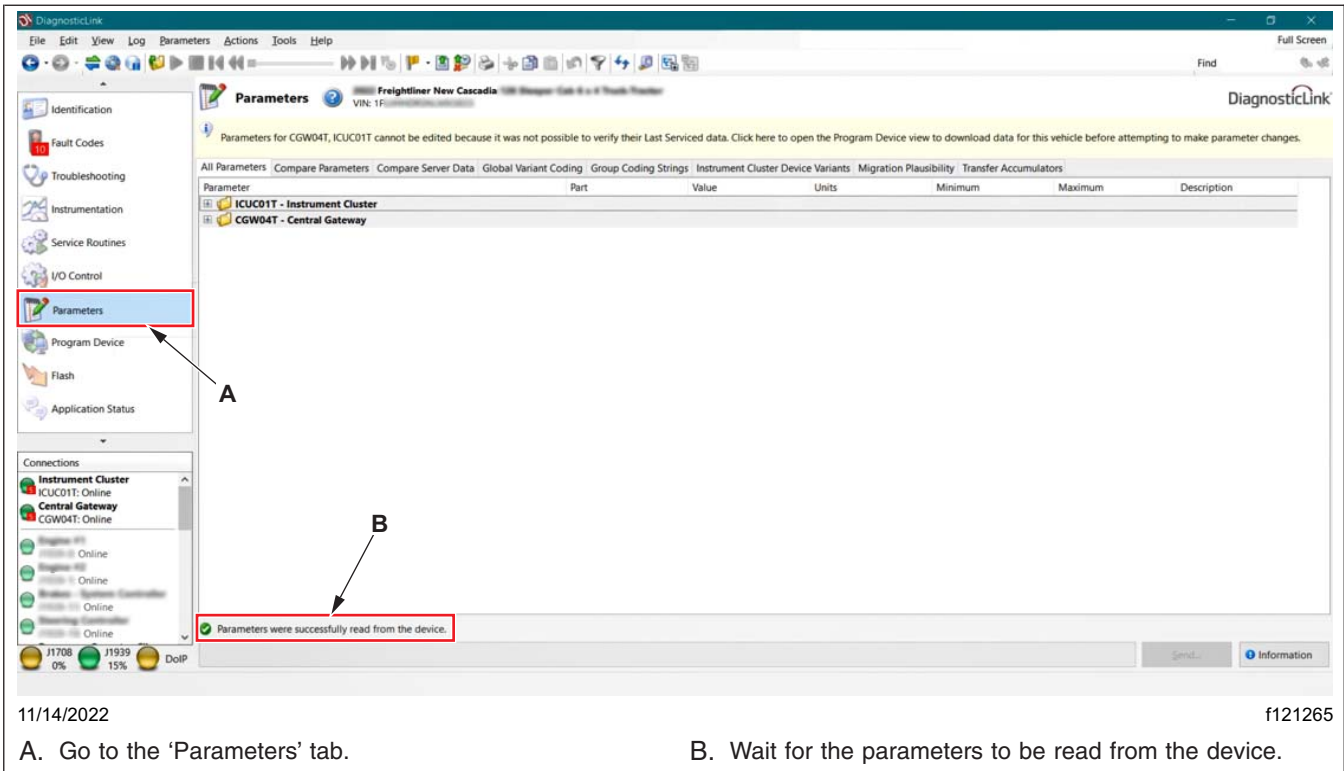


Fig. 5, Reading the ECU Parameters

November 2022
SF661A

11. Go to 'Program Device,' and make sure the correct vehicle identification number (VIN) appears in the window. See [Fig. 6](#).

If the VIN that appears is incorrect, select 'Remove' at the far right of each VIN. Select 'Remove All' at the bottom of the screen if multiple VINs are to be removed. See [Fig. 6](#).

The screenshot shows the 'Program Device' tab in the DiagnosticLink software. The interface includes a left-hand navigation menu with 'Program Device' selected and highlighted with a red box and labeled 'A'. The main content area displays 'Downloaded unit data' for two vehicles. The second vehicle entry is highlighted in blue and has a 'Remove' button highlighted with a red box and labeled 'B'. At the bottom of the interface, there is a row of buttons: 'Add request', 'Refresh All', 'Remove All' (highlighted with a red box and labeled 'C'), and 'Connect to server'. The top right corner shows 'DiagnosticLink' and a 'Connected unit' status.

11/09/2022 f121325

A. Go to the 'Program Device' tab.
B. Select 'Remove' if the VIN that appears is incorrect.
C. Select 'Remove All' if multiple VINs are to be removed.

Fig. 6, Removing the Pending Requests

November 2022
SF661A

12. To connect DiagnosticLink to the connected vehicle, select 'Connected unit.' See Fig. 7.
13. To manually connect DiagnosticLink to the vehicle, select 'Add request,' shown in Fig. 7. Manually enter the VIN, and select the device to be added. Select 'OK.' See Fig. 8.

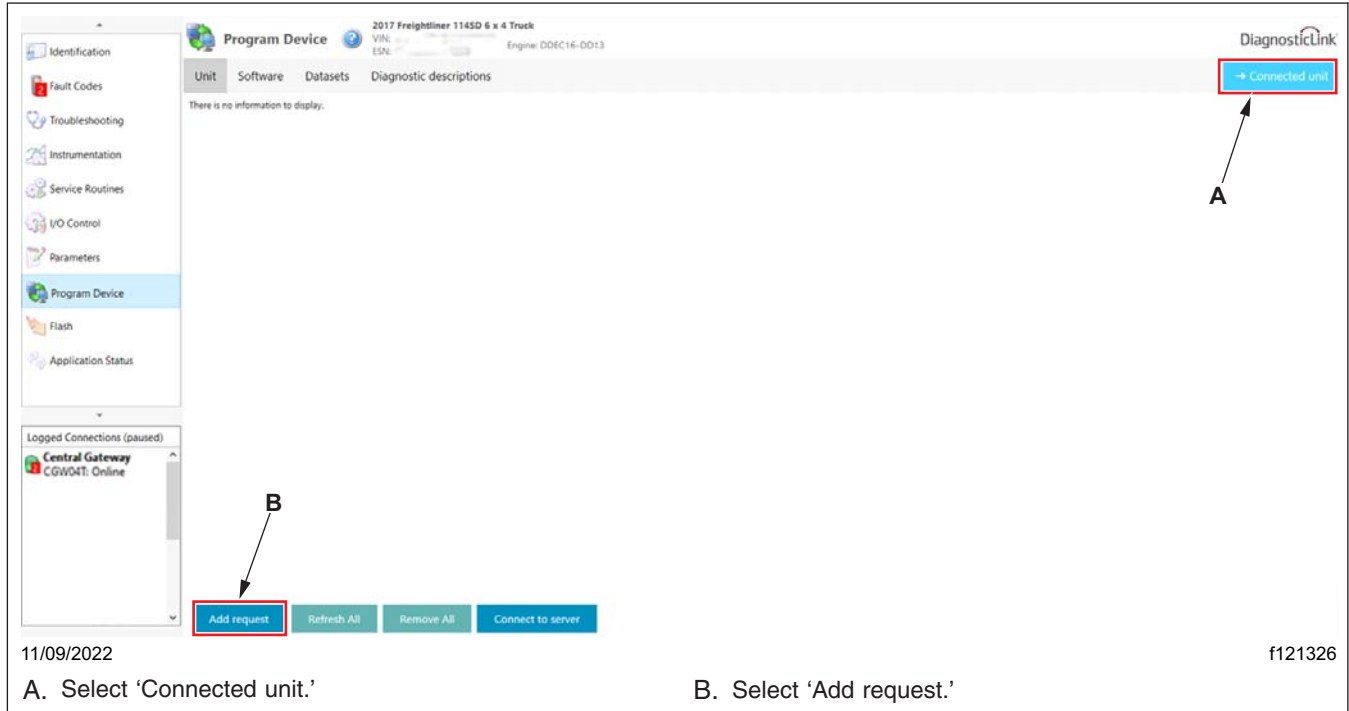


Fig. 7, Selecting Connected Unit

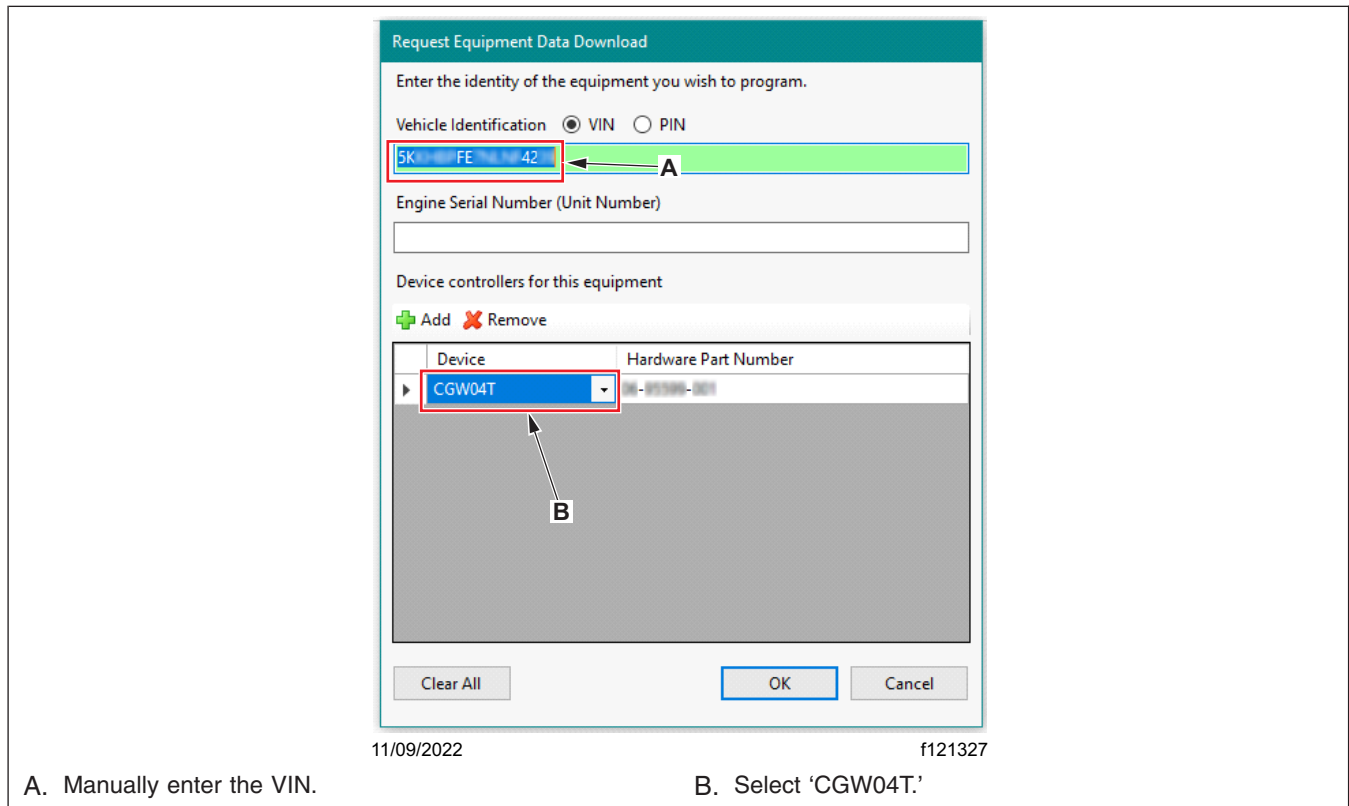


Fig. 8, Manually Connecting to DiagnosticLink

November 2022
SF661A

14. Make sure that the VIN that appears is correct. Then select 'Download data from server.' See Fig. 9.

11/09/2022 f121328

A. Verify the VIN that appears is correct. B. Select 'Download data from server.'

Fig. 9, Downloading Data from Server

15. Once the data download is complete, select 'Next.' See Fig. 10.

11/09/2022 f121329

Fig. 10, Data Downloaded from the Connected Unit

November 2022
SF661A

16. Flash the CGW as follows.

16.1 Select 'CGW02T - Central Gateway - OK' as the device to program.' See Fig. 11.

16.2 Select 'Replace Device Setting with Server Configuration' as the reprogramming operation. See Fig. 11

NOTE: 'Latest' is the last service record (may be an old software), and 'Newest' is the most up-to-date software available. If the last service record is the most up-to-date software available, no 'Newest' record will be provided; select 'Newest.' If 'Newest' is not available, select 'Latest.'

16.3 Select the appropriate configuration to apply to the device, then select 'Next. See Fig. 11.

11/09/2022

f121330

A. Select 'CGW02T - Central Gateway - OK.'

B. Select 'Replace Device Settings with Server Configuration.'

C. Select the configuration to apply to the device.

D. Select 'Next.'

Fig. 11, Configuring DiagnosticLink for Device Programming

November 2022
SF661A

17. Verify the VIN and hardware part number, then select 'Start' to program the selected device. See Fig. 12.

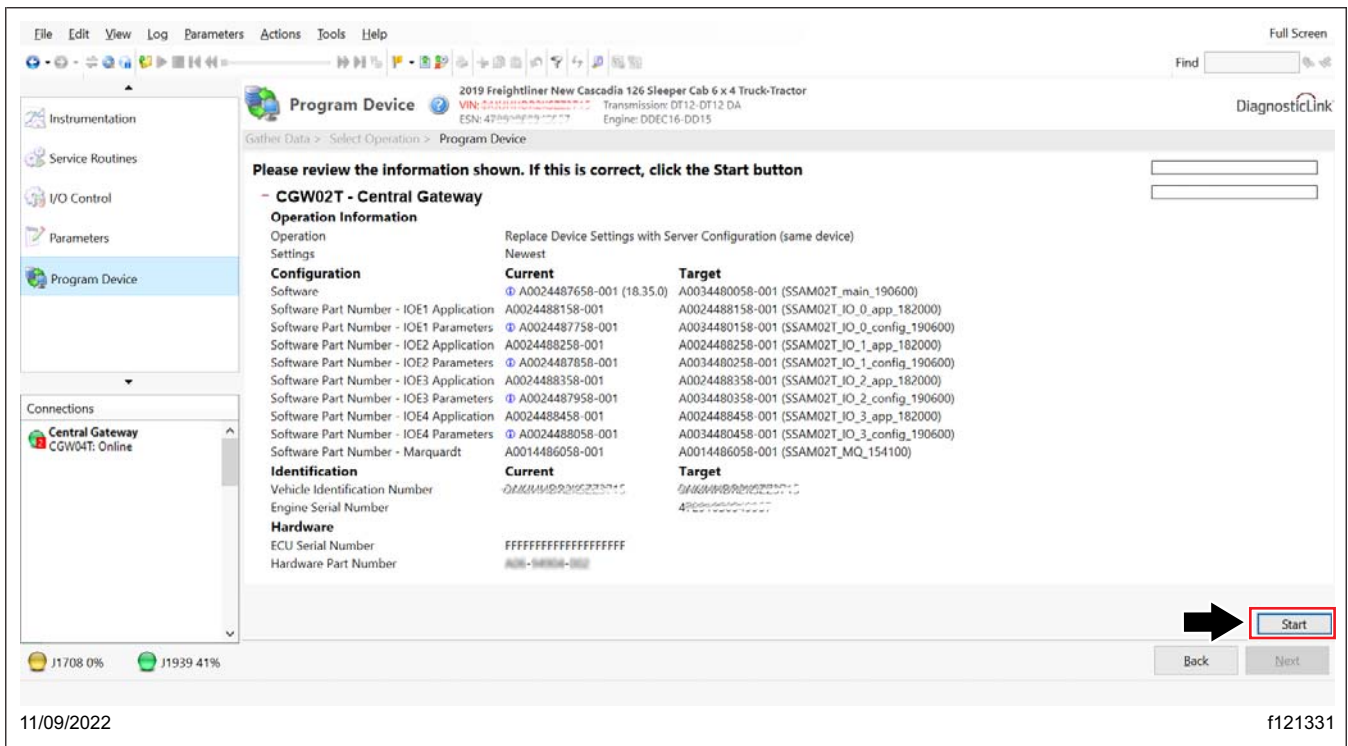


Fig. 12, Starting to Flash CGW

November 2022
SF661A

23. From the menu bar, select 'Actions,' then go to 'Instrument Cluster Automatic Configuration.' See [Fig. 14](#).

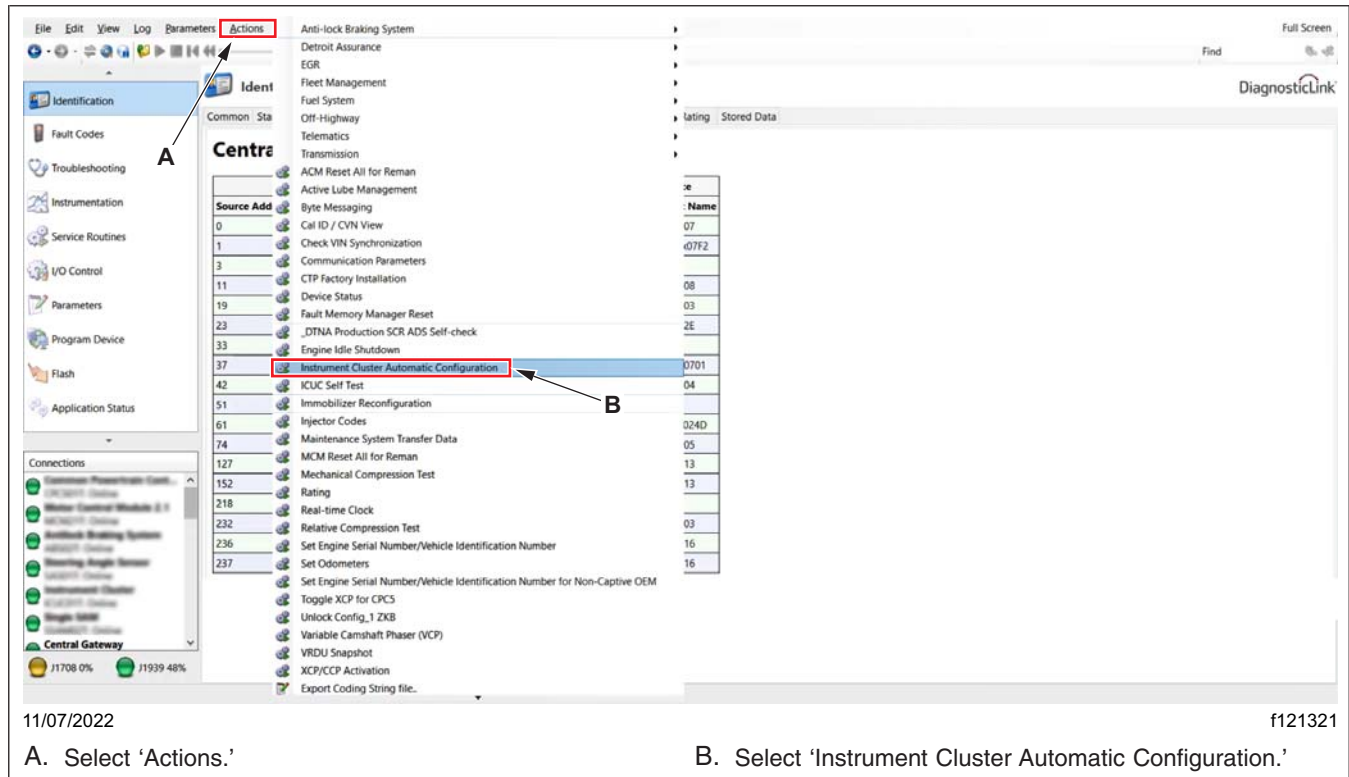


Fig. 14, Opening the Instrument Cluster Automatic Configuration Window

November 2022
SF661A

24. Verify that 'Auto-config ECU List' is selected. Select 'Start' to begin the automatic configuration of the instrument cluster. See [Fig. 15](#).

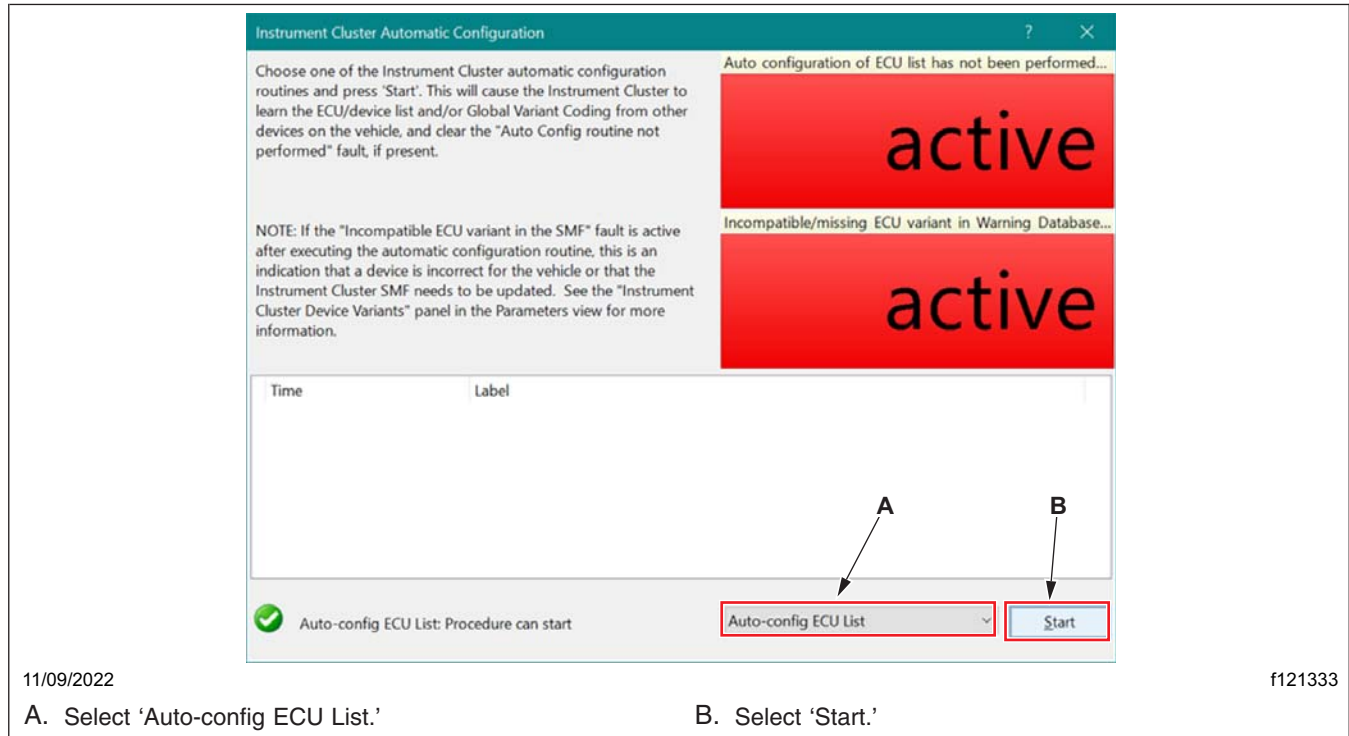


Fig. 15, Instrument Cluster Automatic Configuration Window

25. Once the configuration is complete, turn the ignition to the OFF position, then disconnect DiagnosticLink from the vehicle.
26. Close and restart DiagnosticLink, then wait for one minute.
27. Turn the ignition to the ON position, then connect the vehicle to DiagnosticLink.
28. Clear any inactive faults, and troubleshoot the active faults, if any.
29. Turn the ignition to the OFF position, disconnect DiagnosticLink from the vehicle, and close DiagnosticLink.

November 2022
SF661A

30. Inside the cab, carefully remove the label that reads 'IMPORTANT CRUISE CONTROL LAMP WILL NOT ILLUMINATE WHEN CRUISE IS ACTIVATED.' The label is located on the dash A-panel, near the driver instrument panel. See [Fig. 16](#).

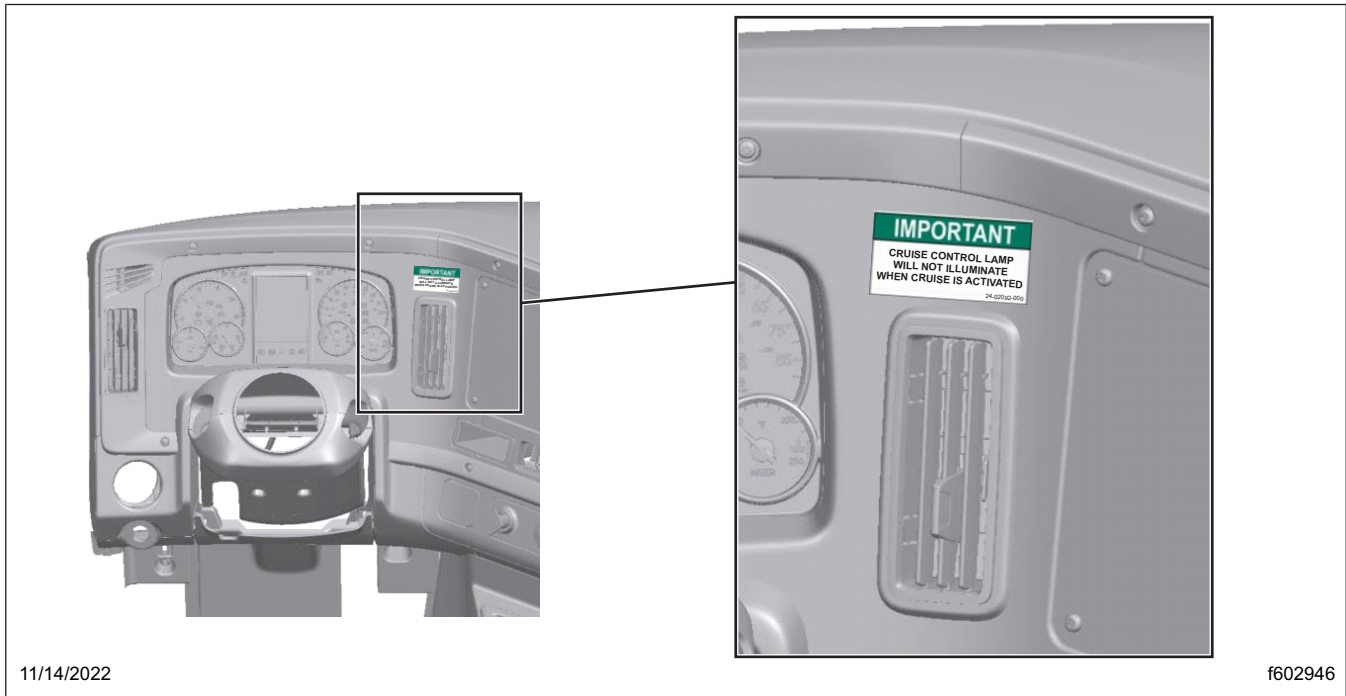


Fig. 16, Removing the Label

IMPORTANT: Carefully remove any remaining adhesive residue from the panels after the labels are removed.

31. Clean a spot on the base label (Form WAR259) and attach a campaign completion sticker for SF661 (Form WAR261), indicating this work has been completed.