



SERVICE BULLETIN

Release Date: April 14, 2023

Communication #: I-23-04

Expiration Date: April 14, 2024

IND

Model Year(s): 2023

— Confidential and Proprietary —

VERSION: R01 (April 14, 2023)

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of this document.

SUBJECT: 2023 SCOUT OXYGEN SENSOR CONNECTOR

PURPOSE

Indian Motorcycle has determined that some Model Year 2023 Scout motorcycles may not have the front oxygen (O2) sensor properly connected. If the O2 sensor becomes disconnected a Check Engine Light will illuminate.

To address this concern, Indian Motorcycle has released this Service Bulletin with instructions to ensure the O2 sensor is properly connected.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2023	Scout	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
	Scout Bobber	

CUSTOMER NOTIFICATION

Dealers are required to review their sales records and make arrangements with customers for Bulletin completion. In addition to consumer units, dealers are required to correct any affected units in their inventory. Polaris will NOT be mailing a notification letter to consumers affected by this Bulletin.

CONTACT INDIAN MOTORCYCLE

If you have questions that are not addressed in this document, contact Indian Motorcycle Service through Ask Polaris or by phone at 800-330-9407 (US/Canada Dealers Only) / +48 77 548 1234 (International Dealers Only).

DEALER - WHAT TO DO?

As of April 14, 2023, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2023 Scout or Scout Bobber** affected by this Service Bulletin until it is repaired.

WARRANTY CLAIM INFORMATION

2023 SCOUT / SCOUT BOBBER O2 SENSOR	
Bulletin #	I-23-04
Claim Type	SB (Service Bulletin)
Labor Allowance	0.3 hours (18 minutes)
Part Number / Description	0000541 (QTY 1) Bulletin Misc Labor
Parts Availability	NA
University of Polaris Video Training Required	NO

Claim Submission:

- **US / Canada Dealers:** On DEX, go to Service and Warranty > Warranty Claim and Extended Coverage > Start a New Warranty Claim. Select Service Bulletin> Enter the VIN / PIN and Retrieve Registration. Select Indian Motorcycle® I-23-04 and Send Claim.
- **International Dealers:** On iDEX, go to Service and Warranty> Warranty Claims>Start a New Warranty Claim. Select Service Bulletin> Enter the VIN / PIN and Retrieve Registration. Select Indian Motorcycle® I-23-04 and Send Claim

COVERAGE PERIOD

Coverage will begin on April 14, 2023. Coverage will expire on April 14, 2024.

FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. The form is viewable on mobile devices by scanning the QR code or on a PC by clicking [HERE](#).

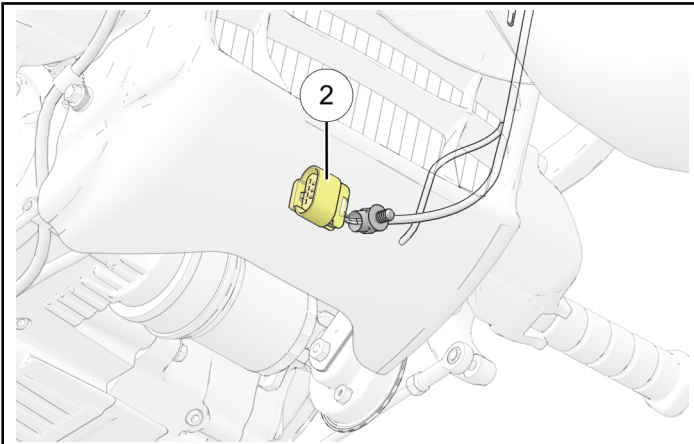


I-23-04 PROCEDURE

IMPORTANT

Allow the engine and exhaust system to cool before servicing.

1. Park motorcycle on a flat surface, fully extend side stand, and make sure vehicle is stable.
2. Turn key to OFF position and remove key.
3. Locate the Front Oxygen Sensor Connector ②.



4. Perform a push/click/pull test to make sure the Front Oxygen Sensor Connector is fully connected.

⚠ WARNING

Verify electrical connector is properly seated and locked in place by listening for an audible “click” when pressing into place. Pull gently on electrical connector to make sure a proper connection has been made.

IMPORTANT

Do not use anything other than fingers to connect the electrical connection. The use of tools can damage the connection.

5. Clear any faults using Digital Wrench II.
Click [HERE](#) to view the Digital Wrench II user manual or visit "Other Publications" on the left navigation menu of the DEX STOP site.
6. Power the motorcycle on and verify that no indicator lights are illuminated on the instrument cluster.
7. Submit a Service Bulletin Warranty Claim for Indian Motorcycle® I-23-04.