



Subject: VARIOUS ELECTRICAL CONCERNS DUE TO CONNECTOR C-35 DAMAGE	Service Alert No.: SA-024/23
	Last Issued : 04/14/2023

BULLETIN NOTES

APPLICABLE MODEL(S)

2020 CX-9

DESCRIPTION

Some customers may complain about any of the following:

- Infotainment display is blank
- Rear mount camera is inoperative
- Foot-motion system is inoperative
- Rear parking sensor system is inoperative
- Battery is discharged
- INTERIOR2 15amp fuse is blown

Interior Fuse Box (left side) INTERIOR2 15amp fuse (at location 10)	<p>A diagram of the interior fuse box showing 21 numbered slots. Slot 10 is highlighted in yellow and circled in red. The slots are arranged in two columns: the left column contains slots 1 through 8, and the right column contains slots 9 through 21.</p>
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This may be caused from damage to the C-35 wiring connector C-35 (Rear No. 4 Harness / Short Cord).

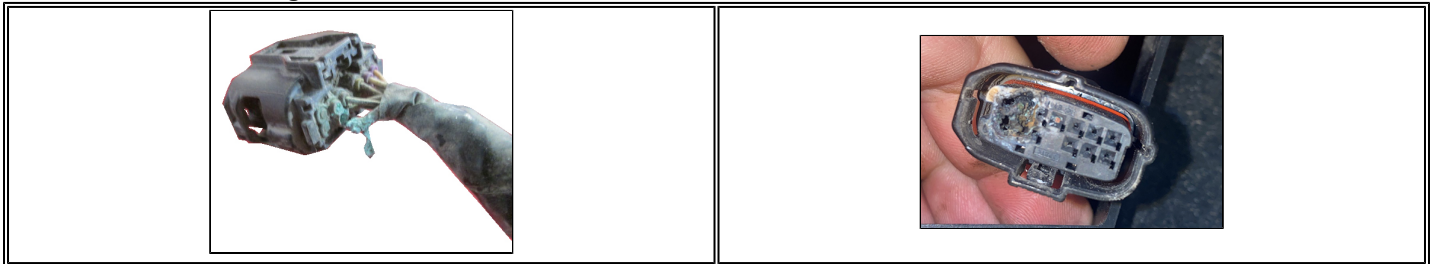
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REPAIR PROCEDURE

1. Verify the customer concern.
2. Inspect the wiring connector C-35.

Is the connector damaged/corroded/broken?



- **Yes** - Go to next step.
- **No** - This service information does not apply. Go to MGSS normal troubleshooting.

3. Repair/replace the rear the No. 4 harness / short cord as needed.
4. Use tape on connector C-35 to prevent future corrosion.
5. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
TA0A67290*	CORD,SHORT	1	Use GEPC VIN to determine the correct P/N
TA0*67150A	REAR HARNESS NO.4	1	

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WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9Q
Part Number Main Cause	TA0*67150A
Quantity	1
Operation Number / Labor Hours:	Z0105ARX (Rear Harness No.2 (Liftgate), R&R / 0.6 Hrs.

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