


# RCA-78-23-003-1: Replace Interior Audio Amplifier

Rivian is initiating a customer satisfaction campaign for some model year 2022 and 2023 R1S vehicles that may have been built with the incorrect interior audio amplifier. This results in reduced audio volume or quality for passengers in the 3rd row seat. Rivian will replace the amplifier on all affected vehicles. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	April 25, 2023
<b>Affected Region(s)</b>	USA, Canada
<b>Affected Model(s)</b>	R1S
<b>Model Year(s)</b>	2022 - 2023
<b>Approximate Build Dates</b>	April 2022 - April 2023
 Refer to <b>Open Containments</b> in ServiceOS to determine if this document applies to a specific vehicle.	
<b>Vehicle System</b>	78 - Low Voltage Electrical
<b>Minimum Service Location</b>	Mobile

## Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00012023-F	1	AMPLIFIER_PREMIUM	Amplifier, Audio, Interior

**!** **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

## Procedure

1. Replace: Amplifier, Audio, Interior (refer to service manual procedure 784210010).
2. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

## Labor Codes

Labor Code	Description
RCA782300300	RCA-78-23-003 not applicable
RCA782300301	Replace interior audio amplifier
Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.	