

Customer Notification



Corporate Compliance
Po Box 30
MIDDLEBURY, INDIANA 46540-9218

FR ID: 51-1582

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

May 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a FCA Recall 22V759 involving certain 2020-2021- Dynamax Isata Class C Motorhomes. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

FCA US has decided that certain vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 106 - Brake hoses. Constriction requirement states, "Except for that part of an end fitting which does not contain hose, every inside diameter of any section of a hydraulic brake hose assembly shall be not less than 64 percent of the nominal inside diameter of the brake hose." Brake hoses that have an out of specification orifice diameter have an inside diameter that is less than the 64 percent requirement.

WHY DOES MY VEHICLE NEED REPAIRS?

The rear brake hose on your vehicle [1] may have an out of specification orifice diameter. A brake hose that does not meet constriction requirements may be more susceptible to hose assembly rupture. A ruptured brake hose could result in reduced braking performance, which may increase the risk of a crash without prior warning.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

The remedy for this condition is now available. Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River
Office of Corporate Compliance

This notice applies to your vehicle,

2020 RAM 5500

VIN: [REDACTED]

ZA5/NHTSA 22V-759



YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment
3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.



Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall ZA5.

IMPORTANT SAFETY RECALL

Rear Brake Hose

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US has decided that certain 2020 RAM 5500 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 106 - Brake hoses. Constriction requirement states, "Except for that part of an end fitting which does not contain hose, every inside diameter of any section of a hydraulic brake hose assembly shall be not less than 64 percent of the nominal inside diameter of the brake hose." Brake hoses that have an out of specification orifice diameter have an inside diameter that is less than the 64 percent requirement.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The rear brake hose on your vehicle ^[1] may have an out of specification orifice diameter. A brake hose that does not meet constriction requirements may be more susceptible to hose assembly rupture. **A ruptured brake hose could result in reduced braking performance, which may increase the risk of a crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will replace the rear brake hoses. The estimated repair time is one hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC