



April 26, 2023

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia is extending the New Vehicle Limited Warranty coverage, to all owners, for the multi-function switch assembly on 2016-2018 MY Sorento vehicles from 5 years / 60,000 miles to 15 years / 150,000 miles, whichever comes first, starting from the date the vehicle was first put into service. The contact points in the multi-function switch in the vehicle may become worn, and it could result in intermittent headlamp flickering.

If, at any time within the extended warranty period, the customer experiences intermittent headlamp flickering, Kia authorizes its dealers to diagnose the cause at no cost to the customer.

Should the above concern be diagnosed as being due to multi-function switch assembly issues, Kia authorizes its dealers to repair the multi-function switch assembly at no cost to the customer under this warranty extension. (Please note the normal wear of bulbs is not covered under this warranty coverage.)

This is NOT a service campaign that requires a repair for all eligible vehicles. Dealers should not perform any diagnosis or repair under this warranty extension program unless the customer experiences intermittent headlamp flickering.

NOTE: This extension to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including failure of the multi-function switch assembly due to abuse, neglect, or external damage to the related components.

The Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com, and the Warranty Bulletin describing this warranty extension will be posted on kdealer.com during the week of **April 26, 2023**.

OWNER NOTIFICATION

Kia will notify owners advising them of the Warranty Extension Program beginning on **April 28, 2023**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense by submitting receipts online to Kia via the Owners section of www.kia.com or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures