

NON COMPLIANCE RECALL

Mack Trucks Inc.
Greensboro, NC USA



Date	Number	Release	Page
04.2023	EC0024	01	1(4)

Mack Vehicle Emission Label AN, GR, LR, MD, PI, TE

RECALL INFORMATION

(April 2023)

Mack Trucks has determined that certain model year 2022 AN, GR, LR, MD, PI, TE Vehicles may have been built with the incorrect vehicle regulatory subcategory listed on the vehicle emission label.

To ensure Mack Trucks stays emission compliant on these vehicles follow the repair instructions outlined in this document to remove emission label in the door jam and install new vehicle emission label.

VEHICLES AFFECTED

Certain Mack Trucks manufactured between January 11, 2021, and January 12, 2022.

VEHICLE QUANTITY

There are 6,769 vehicles affected by this recall. (5,974 US, 795 Canada)

Mack Truck Inc.
Non Compliance Recall

Date 04.2023

Parts Information

Ordering Process:

When ordering a vehicle emission label an E-service case must be started.

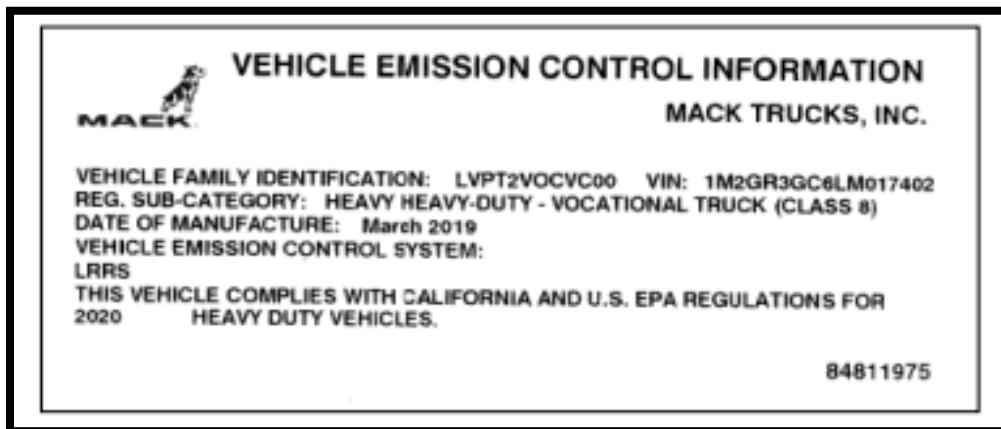
- Start an E-Service under the Parts Specification Group.
- Reference the recall number in the description field of the E-Service.
- Parts Specification Group will recreate the label and FedEx it at no cost to the dealer.

Important Parts Note

- Only one VIN is allowed per E-service case.
- The dealer will not be invoiced for the new label.
- The dealer will not need to complete the standard (Vehicle Certification Label Application)

Repair Instructions

1. Secure vehicle for service.
2. Place the transmission in park or neutral.
3. Install wheel chocks.
4. Open the driver's door.
5. Use a plastic scraper and adhesive remover to remove the old vehicle emission label.
6. Install the new vehicle emission label in the door jam.
7. Release truck back to service.



REIMBURSEMENT

This repair is covered by an authorized Safety Recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code: 1720-16-09-01 General, Campaign 0.1 x 3	0.3 hrs.
Causal Part	84811975
Authorization Number	M0230

Note: Dealers are to perform Non Compliance Recalls on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.