

### Symptom-based workshop manual

Service

104/20 ENU 2010

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Noise Symptom - Rattling Noises from the Fuel Tank Area: Replacing Fuel Tank with New Type of Fuel Tank (SY 104/20)

#### Change overview

Version	Date	Change
0	08/07/2020	First publication
1	08/27/2020	<ul> <li>Section on cause extended</li> <li>Video example stored in PCSS</li> <li>TI modified from Serv. No. 2023 to 2010 - Fuel tank</li> </ul>
2	09/03/2021	<ul><li>Part number for fuel tank changed</li><li>Information revised</li></ul>
3	01/14/2022	Update of MY
4	04/05/2023	Link to 3D Information added

Vehicle Type: Cayenne (9YA) / Cayenne S (9YA) / Cayenne Coupé (9YB) / Cayenne S Coupé (9YB)

Model Year: As of 2018

Country/mark- USA (CO2) et: Canada (C36)

• 6-cylinder turbo engine, 3.01 (I-no. DU6)

Concerns: Fuel tank

Symptom: Rattling noises can be heard from the fuel tank area at idle speed.

Cause: When flushing the activated carbon tank (activating the tank vent valve), the pulsation damper does not dampen sufficiently and tacking noises may occur. The following factors contribute to the fault:

- With transmission range selected, if the brake is actuated slightly at low load
- With activated air conditioning at low level
- Tank vent valve operating with a cycle of 30% or more

Remedial Action:

In the event of a customer complaint **and if the problem is clearly present**, replace the fuel tank with a new type of fuel tank, see  $\Rightarrow$  *Workshop Manual '201019 Removing and installing fuel tank'*. For better differentiation of the fault pattern, refer to the 3D Information.

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### Information

The fuel tank with modified seal (Part No. 9Y0201060) must only be installed in the event of a complaint involving the noise described here. Use the standard fuel tank for all other repairs.

3D Information: 2010IN noise symptom - Rattling noises from the fuel tank area information

### **Required parts**

Parts Info:	Part No.	Designation  – Point of use	Quantity
	9Y0201060B	⇒ Fuel tank	1 piece
	N 91205201	<ul><li>⇒ Cheese head bolt with multiple-tooth head</li><li>Rear seat</li></ul>	2 pieces
	PAF912664	<ul><li>⇒ Hexagon flange bolt</li><li>- Rear seat</li></ul>	2 pieces
	N 91228001	<ul><li>⇒ Hexagon flange bolt</li><li>- Rear axle</li></ul>	4 pieces
	N 91236401	<ul><li>⇒ Hexagon-head bolt</li><li>– Spring damper rear</li></ul>	2 pieces
	N 10106403	<ul><li>⇒ Hexagon collar nut</li><li>– Spring damper rear</li></ul>	2 pieces
	PAF912225	<ul><li>⇒ Hexagon-head bolt</li><li>– Spring damper rear</li></ul>	4 pieces
	9A700758500	⇒ Cylinder screw (I-no. 1KV, 1KR, 1KX) - Brake calliper rear	4 pieces
		or	
	N 91183701	<ul><li>⇒ Cheese head bolt (I-no. 1KS, 2EN, 2EL, 2EQ, 2ES)</li><li>– Brake calliper rear</li></ul>	4 pieces
		or	
	N 91252201	⇒ Cylinder screw (I-no. 1KK, 1KI) – Brake calliper rear	4 pieces
	N 10772201	⇒ Hose clamp (I-no. T9I, TV8, OK0) – Cardan shaft	1 piece
		or	
	PAF10848901	⇒ Hose clamp (I-no. T1M, OKO, OK3) – Cardan shaft	1 piece

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95534919121	⇒ Plate	3 pieces

- Cardan shaft

PAF107599 ⇒ Cheese head bolt with multiple-tooth head 6 pieces

- Cardan shaft

PAB25311520  $\Rightarrow$  Seal (I-no. T9I) 1 piece

Catalytic converter

N 91130802  $\Rightarrow$  Hexagon collar nut (I-no. T9I) 3 pieces

- Catalytic converter

PAB809857D  $\Rightarrow$  Filler flap module 1 piece

#### Invoicing

Invoicing: For documentation and invoicing, enter the labor operations, PQIS coding and part numbers specified

below in the warranty claim:

Ī	APOS	Labor operation	I No.
	20105501	Replacing fuel tank	

#### PQIS coding:

Location (FES5)	20230	Tank vent valve
Damage type (SA4)	2024	rattling

References: ⇒ Workshop Manual '201019 Removing and installing fuel tank'

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