SSM 51582

2020-2021 Expedition (U553) (B8)

2020-2021 Expedition - Intermittent No Auto Restart During Auto-Start-Stop Operation With A Shift To Park Restart Engine Message Displayed In The Message Center

Some 2020-2021 Expedition vehicles may exhibit an intermittent no auto restart during auto-start-stop operation with a Shift To Park Restart Engine message displayed in the message center. Follow normal Workshop Manual (WSM), Section 303-14 diagnostics if this concern occurs. If diagnostics are inconclusive inform the customer that Ford is currently investigating this concern and that they can continue to drive the vehicle with the auto stop/start system turned off. Monitor OASIS for further updates.