

PARTS & ACCESSORY NEWS TODAY

BULLETIN

2023-007

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February 17, 2023

TO: Toyota Parts, Sales, and Service Managers

SUBJECT: PT954-34220-02 & PT954-34221-02 Tundra / Tundra HV Tri-Fold Tonneau Cover

Model year 2022-2023 Tundra / Tundra HV Tri-Fold Tonneau Cover (PT954-34220-02 and PT954-34221-02) may have retention concern due to hardware. TMNA is requesting the return of ALL Dealer inventory, purchased prior to 2/23/2023, to your facing PDC for credit and inspection.

Dealers will receive full reimbursement for each part returned at current dealer cost.

Parts Return Process

- 1. Dealer checks stock to identify PT954-34220-02 or PT954-34221-02 Tundra / Tundra HV Tri-Fold Tonneau Cover for return. Process as soon as possible, but **no later than 2/22/2023.**
- 2. If the part was purchased within the past 30 days, Dealer will submit a Manufacturer Defect claim in CPS and follow normal return process.
- 3. If the part was purchased prior to the past 30 days, Dealer will contact facing PDC to initiate pre-approved claim form.
- 4. Dealer must return pre-approved claim form and part(s) to facing PDC.
 - If a dealer is not on DDS, please return parts via ground transportation and submit a claim for freight reimbursement by providing a copy of the freight bill to the facing PDC.
 - Parts should be returned to the facing PDC within 3 business days of receiving preapproved claim form from your facing PDC, but **no later than 2/24/2023.**

If you have any questions, please contact your facing PDC.