

**SIB 62 01 23**

2023-03-16

G26 BEV ESTIMATED BATTERY RANGE INCORRECT AFTER PROGRAMMING

This Service Information Bulletin (Revision 1) replaces SI B62 01 23 **dated February 2023**.

What's New (Specific text highlighted):

- Situation Section revised
- Procedure Section revised

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
G26	4 Series Gran Coupe Battery Electric Vehicle (BEV)	From November 2021

SITUATION

Customers may complain about a loss of displayed estimated electric driving range in the instrument cluster (KOMBI) after programming to I-level S18A-22-07-5XX.

CAUSE

Unfavorable software in the KOMBI.

CORRECTION

Program the KOMBI.

PROCEDURE

Determine what is the vehicle's current integration level either by using AIR or ISPA NEXT/AWP (Aftersales Workplace) applications.

Is the current I-level lower than S18A-23-03-520?

- **Yes** – Proceed to the next step and update the vehicle software
- **No** – Continue with standard troubleshooting

If the vehicle software is below I-level S18A-23-03-520, then program the vehicle using ISTA 4.40.2 (released March 9, 2023) or later.

- Connect the battery charger to the vehicle
- Connect the programming system to the vehicle (ISTA 4)
- Determine measures plan
- Accept and fully work through the measures plan with the control units to be programmed/encoded and enabled
- Follow the rework list
- **Depending on the rework list, carry out a vehicle test and delete the fault memory if needed**

After the programming has been fully completed, check functionality of the system.

Note: The estimated electric range is based on a calculation from many factors. The vehicle will need to be driven the distance of approximately one full charge to allow for the electric distance to recalculate properly.

Note: ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply (SIB 04 23 10).

For information on programming and coding with ISTA, refer to Dealer Universal Portal / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

CLAIM INFORMATION

During this workshop visit, the affected vehicle may show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Select one of these open Technical Campaigns to perform and submit for updating the vehicle's software to the required I-level or higher.

Please be sure to perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any remaining open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

Only if the above situation does not apply, the BMW software solution is then:

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6210030200	Control unit KOMBI (G26 BEV Software error / internal device fault
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Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	Refer to AIR
Or:		
00 00 556	Carrying out vehicle test (Plus work)	Refer to AIR
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	Refer to AIR
And, as needed:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU
And:		
61 00 730	Program/encode control unit(s), includes deleting the fault memory	Refer to AIR

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Defect Code in this bulletin with the labor operations in AIR that apply.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the Defect Code and labor operations (including the diagnosis that applies*) in AIR.
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that apply.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

