

Offboard Diagnostic Information System Service (ODIS Service) Number: VOS-23-10

Subject: P0F4800: Certification Test Group/Engine Family Number Date: April 20, 2023 Not Programmed or Incompatible Hotfix Instructions

Supersedes VOS-23-07 to reflect new diagnostic content and vehicle additions

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

1.0 – Introduction

The hotfix applies to 3H Arteon, BU Jetta, CG/CD Golf and CL Taos after an ECM replacement.

- Only for the CL Taos and BU Jetta, manually select and build as a 3H Arteon.
- Perform the test Control module startup.
- Go to > Special Functions > Software version management > Control module startup > Option (2) > Put control module into operation (flash + FOD/SWaP + SWK).
- Exit GFF after test is successfully completed.
- Then perform a vehicle system test and clear P0F4800 passive/sporadic fault.
- For the Taos and Jetta, build the vehicle(s) normally as a Taos or Jetta to scan and clear fault.

!! The Hotfix must be removed after performing the diagnostic procedure. **!!**

2.0 – Prerequisite

ODIS Service Diagnostic Content version 2.47.10 must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to: Info > Versions.

3.0 – Download Hotfix

- 1. Open a **Web Browser** on the diagnostic device and logon to **vwhub.com > ServiceNet**.
- 2. Navigate through Vehicle Diagnostics > Offboard Diagnostic Information System Service > Hotfixes/software.
- 3. Click the **P0F4800: Certification Test Group/Engine Family Number Not Programmed or Incompatible Hotfix.zip** file and **Save** it to your Windows desktop.
- 4. Close your browser.

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Browse to the desktop and double-click the **P0F4800: Certification Test Group/Engine Family Number Not Programmed or Incompatible Hotfix.zip** file to open it.

5. Right click the file (example only) name and select Copy:

		Name	
		V2.47.7 OCC 002019.zip	
	Open		
	Open in new window		
	Extract All		
	7-Zip		>
	Pin to Start		
Q	McAfee File and Removable Media Protection		\rightarrow
/	Scan for threats		
È	Share		
	Open with		
	Give access to		
	Document Classification		
	About		
	Restore previous versions		
	Send to		>
	Cut		
	Сору		
	Create shortcut		
	Delete		
	Rename		
	Properties		

6. Right click anywhere on the Windows desktop and select **Paste.** This file icon (example) must appear on the desktop:



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4.0 – Install Hotfix into ODIS Service

- 1. Open ODIS Service ("Run as Administrator")
- 2. Expand the Data submenu and click Download (under Hotfix):



3. Click Continue:



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4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file**, then click **Select Folder:**





6. Perform the diagnostic procedure.

Important:

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The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.

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5.0 – Uninstall the Hotfix from ODIS Service

1. Select Erase (under Hotfix), then Continue:



2. Click **OK** and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email <u>softwaresupport@vw.com</u> with any questions or concerns.

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