

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6543
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 25, 2023

Subject: UPDATE: N222384930 - Customer Satisfaction Program
Trailer Brake Control Switch
Population Expansion

Models: 2022 – 2023 Cadillac Escalade / Escalade ESV
2022 – 2023 Chevrolet Silverado 1500 New
2022 – 2023 Chevrolet Suburban
2022 – 2023 – Chevrolet Tahoe
2022 GMC HUMMER EV
2022 – 2023 GMC Sierra 1500 New
2022 – 2023 GMC Yukon/Yukon XL
Equipped with Integrated Trailer Brake (RPO JL1)

To: All General Motors Dealers

Additional 4,480 vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

Customer Letter Mailing

The customer letter mailing will begin in May 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated April 25, 2023. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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