



Technical Journal Title Navigation Map View in DIM Swiping Sideways		Ref. No. TJ 36573.1.0	
Issuer (Dept.) Technical Service		Issue Date 3/16/23	Status Date 3/23/23
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3810	
Function Description Combined instrument		Page Page 1 of 2	

Attachment

File Name	File Size
TJ-36573.mp4	1.8063 MB

DESCRIPTION:

*****NOTE: This TJ only applies to vehicles with the Android Automotive Infotainment System (iCUP)*****

If the navigation map view in the DIM is intermittently swiping sideways (as seen in attached video TJ-36573.mp4), follow the advice under “Service”.

DIM = Driver Infotainment Module

IHU = Infotainment Head Unit

CSC Customer Symptom Codes

Code	Description
7N	Navigation/Other navigation problems
IC	Navigation/Updates of information slow/does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536							2021-9999		-	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

Do not replace any components for this issue.

Improved IHU software will be released in Q3 of 2023.

This TJ will be updated when more information is available.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3810.

This TJ has one video attachment.