Technical Journal

TITLE:

ICUP, Upper & Lower bar in CSD not visible

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:		
TJ 36542.2.0	Technical Service	United States and Canada		
	PARTNER:	ISSUE DATE:	STATUS DATE:	
3 US 7	7510 Volvo Car USA	2023-02-23	2023-03-07	
FUNC GROUP:	FUNC DESC:			
3900	Media, navigation and communication	Page 1 of 3		

"Right first time in Time"

Attachment

File Name	File Size
TJ_36542.png	0.4008 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the upper bar (Driver profile) and lower bar (Climate settings) in the CSD disappear at start-up or during driving (see attached picture TJ_36542.png for example) please follow description under "Service."

CSD = Center Screen Display

IHU = Infotainment Head Unit

CSC Customer Symptom Codes

Code	Description
LA	Personal settings/Does not work
6B	Buttons/control knobs on centre console (Media, communication and navigation)/No/reduced/incorrect function
KF	Visual driver information/Home button on center console display does not work

DTC Diagnostic Trouble Codes

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Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		0175000-0999999	202122-999952
236							2022-9999		0144000-0999999	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536							2021-9999		0000001-0999999	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

Don't fault trace or replace any parts due to the symptom mentioned under "Description."

This issue is known and improved IHU software has been released as of Week 8 2023--please perform a Total Upgrade.

Warranty claim info:

Note that the TJ number must be stated in repair order text.

Failing Part: No part replacement accepted

VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module Downloading

VEHICLE REPORT:

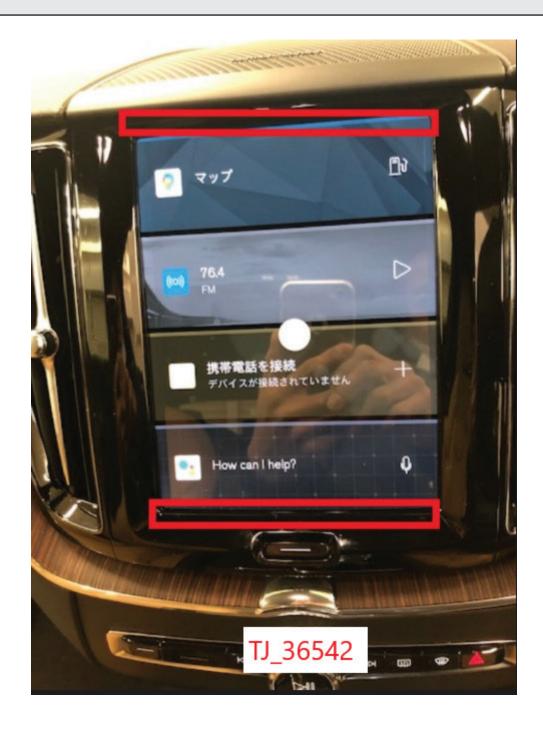
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.

To view TJ attachment continue to next page. This TJ has one attachment.

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^{*}To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 31543.

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