

Technical Journal

TITLE:

VC App: PHEV Scheduled Charging Turned Off

REF NO: TJ 36519.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-02-07	STATUS DATE: 2023-02-10
FUNC GROUP: 3238	FUNC DESC: Software	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

Note: This Technical Journal is only valid for PHEV vehicles equipped with Android Automotive Operating System (iCUP).

If a customer asks for information on when scheduled charging settings for iCUP PHEV will reappear on Volvo Cars App, follow the instructions under “Service”.

CSC Customer Symptom Codes

Code	Description
YL	Plug-in charging/No/reduced/incorrect function/With external AC-cable
6N	Mobile app Volvo Cars/Other communication problems

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-2099		-	202222-209952
225							2023-2099		-	202222-209952
227							2022-2099		-	202222-209952
235							2022-2099		-	202122-209952
236							2022-2099		-	202122-209952
238							2022-2099		-	202122-209952
246							2022-2099		-	202122-209952
256							2023-2099		-	202222-209952

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SERVICE:

In November 2022 the settings for Scheduled Charging have been turned off in the Volvo Cars App.

The following information regarding this action taken was released in TIE news on 2022-11-11:

Since the team had to turn off the iCUP PHEV scheduled charging, we have had reports stating that some customers can still see the timers, when they press on them and the app seems to wait for the scheduled charging to start. Please note that a hotfix for 5.21 will resolve this. For the customers thinking they can't charge outside of the set timer, this is not the case, they can charge whenever but the scheduling charging is not working properly.

Note: Since Scheduled Charging settings are not accessible via the IHU, iCUP PHEV vehicles lack this functionality entirely for the time being.

In the meantime, the release of the overall fixes - that will enable the use of scheduled charging on iCUP PHEV again - are scheduled:

LR PHEV (Engine code: H6) - software release 2023Q2

SR PHEV (Engine code: BC, BR) - software release 2023Q2

Note: As soon as information regarding a specific software release window is available, this TJ is going to be updated.

This TJ is going to be updated also once the (not yet published) software release weeks are reached and it is fully confirmed that the respective software release is going to enable the scheduled charging functionality. By that time a total upgrade will be demanded.

As of now, this TJ does not require any task to be done.

List of abbreviations:

TJ - Technical Journal

VC App - Volvo Cars App

PHEV - Plug-in hybrid electric vehicle

iCUP - Infotainment Connectivity Unit Program (Android Automotive Operating System)

IHU - Infotainment Head Unit

SR - Standard range

LR - Long range

Warranty claim info:

No warranty claims accepted for this TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3238.