

Technical Journal

TITLE:

Factory Reset IHU

REF NO: TJ 36507.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-01-31	STATUS DATE: 2023-02-09
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

If the vehicle is showing symptoms that might be remedied by an IHU Factory Reset, please see advice under Service.

CSC Customer Symptom Codes

Code	Description
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202222-999952
225							2023-9999		-	202222-999952
227							2023-9999		-	202222-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202222-999952
536							2021-9999		-	202037-999952
539							2022-9999		-	202139-999952

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SERVICE:

First, check the software version of the vehicle (ref. TJ 36482 to locate SW version in-car, VIDA, and/or TIE).

If the vehicle software version is older than v2.5, perform a total upgrade according to TJ 31543, **prior to performing the Factory Reset.**

VEHICLE REPORT:

N/A