

Technical Journal

TITLE:

No bass function (High Performance Audio)

REF NO: TJ 36224.4.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-02-09	STATUS DATE: 2023-02-09
FUNC GROUP: 3920	FUNC DESC: Radio, complete	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Updated Warranty Claim Info

If low bass frequencies are lost and sounds temporarily become flat after listening to music with heavy bass, please follow the information in the Service section.

NOTE: sounds like park assist, turn signals, CTA etc are not affected

AUD = Audio Unit Device

CTA = Cross Traffic Awareness

CSC Customer Symptom Codes

Code	Description
FC	Audio other/Other audio problems
XD	Audio other/Audio unit display does not work
39	Sounds and speakers/Warning and notification sounds not audible
FX	Speakers/Muffled sound
FY	Speakers/Distorted sound
IB	Speakers/Does not work

DTC Diagnostic Trouble Codes

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-9999		-	201835-999952
225							2019-9999		-	201817-999952
227							2019-9999		-	201846-999952
234							2017-2017		-	201617-201716
235							2017-9999		-	201624-999952
236							2017-9999		-	201646-999952
238							2018-9999		-	201646-999952
246							2018-9999		-	201717-999952
256							2017-9999		-	201617-999952
536							2018-9999		-	201746-999952

SERVICE:

*An improved software for AUD (High Performance Audio, VDN K502, only for hardware part number 31652394 and NOT for 32264591) is now available by downloading the appropriate Part Number below.

If vehicle will be updated with Service 2.0 or Total upgrade **after** the below unique part numbers have been downloaded, you will need to redo this TJ.

Vehicle type: Part number to download:

XC40:	32389180
S90/V90/V90CC:	32389181
S90L:	32389182
XC60/XC90:	32389183
S60/V60/V60CC:	32389184

Warranty claim info:

*NOTE:

The special SP(s) above are free of charge and should NOT be claimed under warranty.

To get a warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 99924-2

VST Operation Number

VST Operation Number	Description
99924-2	General Reimburtment

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3920.