

Technical Journal

TITLE:

ICUP, Connected phone - echo in phone for counterpart

REF NO: TJ 36137.5.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-02-03	STATUS DATE: 2023-02-09
FUNC GROUP: 3930	FUNC DESC: Equipment for entertainment (radio/TV/VC	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the counterpart (person on the other end of the phone) hears himself/herself (echo) during a bluetooth phone call (person in-vehicle still hears counterpart without echo), please follow information under “Service” below.

IHU = Infotainment Head Unit (Main center display)

ICUP = Infotainment Connectivity Unit Program (Android Automotive OS)

CSC Customer Symptom Codes

Code	Description
7M	Cellular phone/Other party cannot hear/Handsfree
7S	Cellular phone/Other cellular phone problems
HM	Cellular phone/Other party cannot hear/Unsure when/at all times

DTC Diagnostic Trouble Codes

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		0175000-0999999	202122-999952
236							2022-9999		0144000-0999999	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536							2021-9999		0000001-0999999	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

Don't fault trace or replace any parts due to the symptom mentioned in the Description section.

*Improved IHU software (v2.5) was released 22w47d1 for VIDA and for OTA from 22w49d1.

*If "echo" remains after software download, please follow information under "Vehicle Report".

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 31543.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3930.