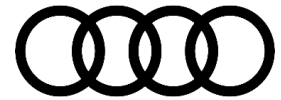


Technical Service Bulletin



PSS 93 Yellow warning lamp appears and/or the vehicle does not start, DTC P0A9500 is stored intermittently

93 23 01 2062953/4 April 7, 2023. Supersedes Technical Service Bulletin Group 93 number 22-86 dated November 10, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7 e quattro	2021 – 2022	All	Not Applicable
Q5 e quattro	2020 – 2021		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Header</i> (Removed A8 PHEV) Revised <i>Service</i> (Updated estimated date of software solution)
3	11/10/2022	Revised <i>Header</i> (Updated models)
2	02/08/2022	Revised <i>Header</i> (Corrected an Elsa display issue.)

This bulletin only applies to Model Year 2020 – 2021 Q5 e quattro, and 2021 – 2022 A7 e quattro.

Customer states:

- The message “Electrical system: fault. Please contact workshop” (yellow warning lamp) appears in the instrument cluster.

AND/OR

- The vehicle does not start.

Workshop findings:

The following DTC is intermittently stored in the hybrid battery regulation control module, J840 (address word 008C):

- DTC P0A9500** (High Voltage Fuse) with symptom code 28730.

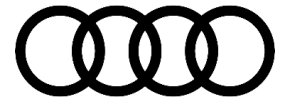


Note:

According to Guided Fault Finding, the switching unit for the high-voltage battery should be replaced. However, replacing the part will **not** solve the problem.

Technical Background

During particularly dynamic cornering, it is possible that in rare, isolated cases, the DTC given above may be logged without a reason. This is caused by an irregularity in the diagnosis.



Production Solution

This bulletin will be updated when new information becomes available. New software that rectifies the irregularity in the diagnosis is currently in development.

Service

1. Delete the DTC **P0A9500** and release the vehicle to the customer.
2. Explain to the customer that a solution is expected in the 3rd quarter of 2023 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9327		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2062953/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2062953**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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