



Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-23-06

Subject: ID.4 008C – De-energize HV Battery Test – Diagnostic Power Disconnection

Date: April 4, 2023

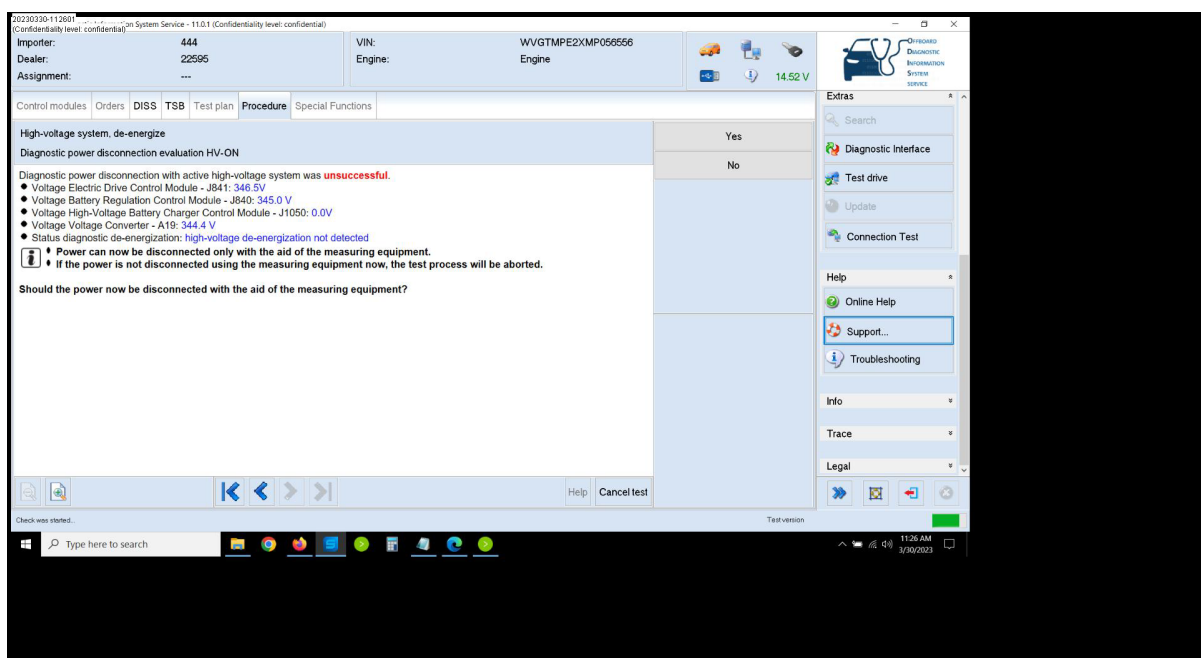
Supersedes VOS-22-48 to reflect new diagnostic content

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

1.0 – Introduction

This hotfix is to be used with the ID.4. It is for the diagnostic power disconnection issue. You may experience the error below.



!! The Hotfix must be removed after performing the diagnostic procedure. !!

2.0 – Prerequisite

ODIS Service **Diagnostic Content version 2.47.7** must be installed.

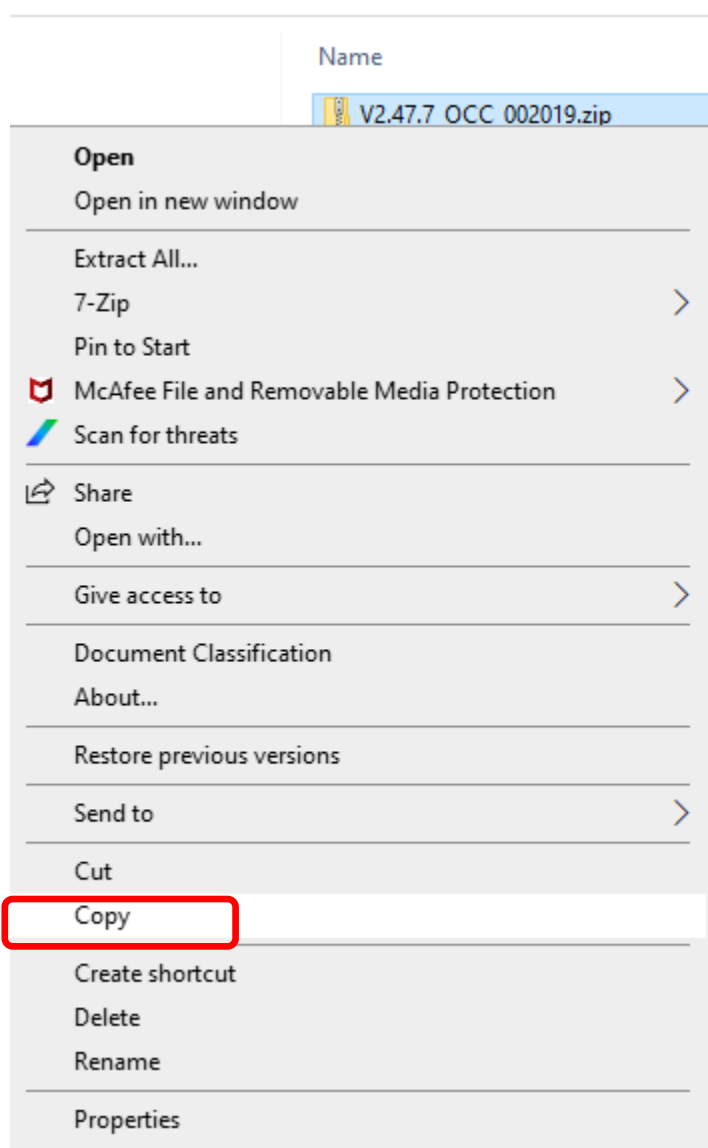
To confirm the installed diagnostic content version in ODIS Service, go to: **Info > Versions**.



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3.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and logon to **vwhub.com > ServiceNet**.
2. Navigate through **Vehicle Diagnostics > Offboard Diagnostic Information System Service > Hotfixes/software**.
3. Click the **ID.4 De-Energize 008 Battery Test Hotfix.zip** file and **Save** it to your Windows desktop.
4. Close your browser.
5. Browse to the desktop and double-click the **De-Energize 008 Battery Test Hotfix Hotfix.zip** file to open it.
6. Right click the file name and select **Copy**:

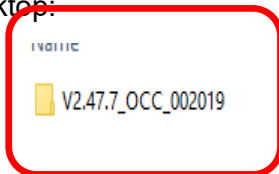




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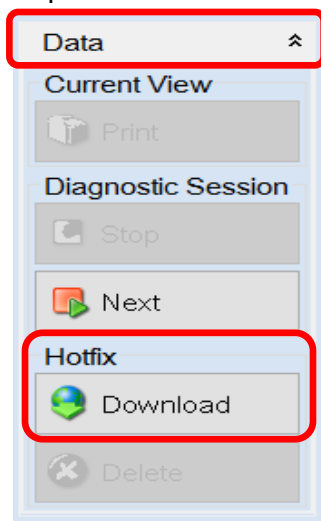
(cont.)

7. Right click anywhere on the Windows desktop and select **Paste**. This file icon must appear on the desktop:



4.0 – Install Hotfix into ODIS Service

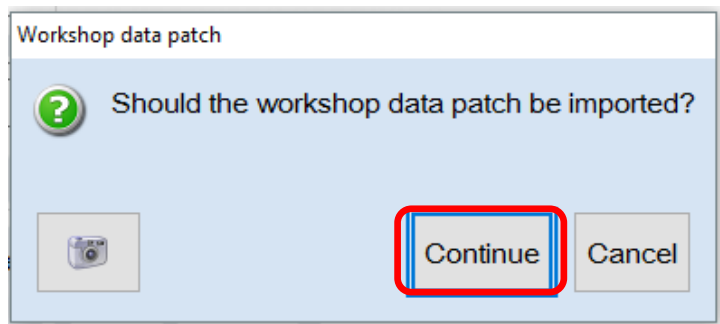
1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):





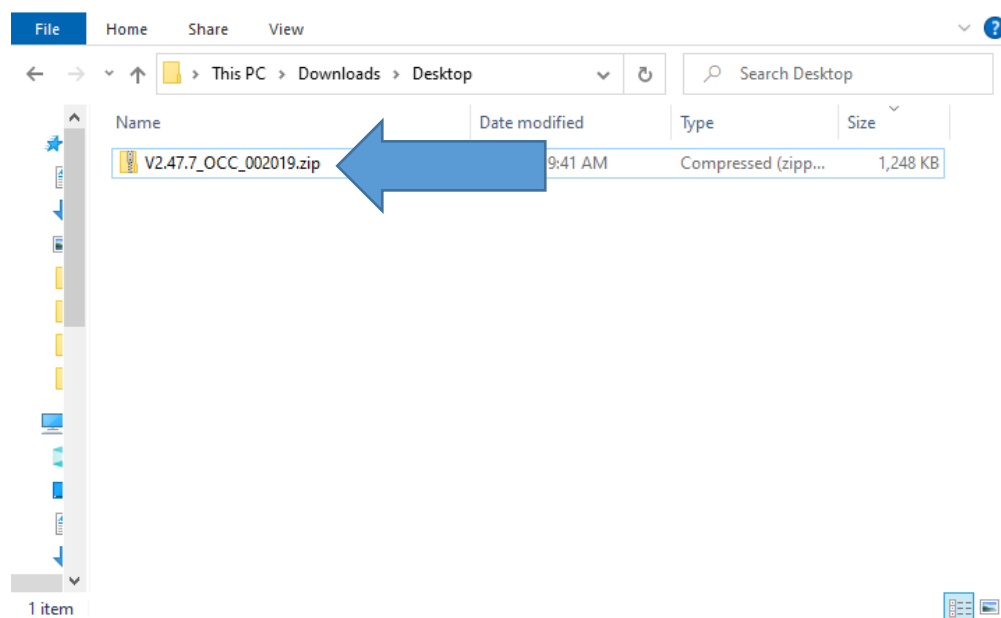
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3. Click **Continue**:



(cont.)

4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file**, then click **Select Folder**:

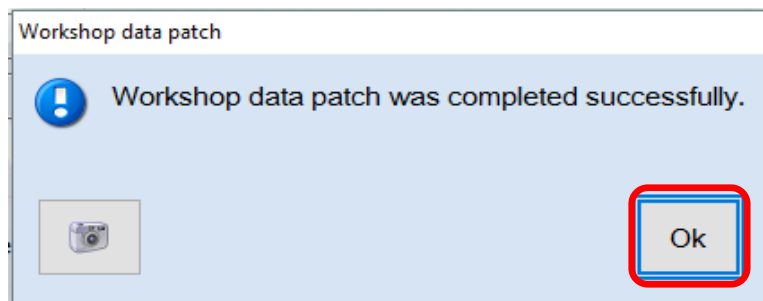


5.



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6. Click **OK**:



6. Perform the diagnostic procedure.

Important:

The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.

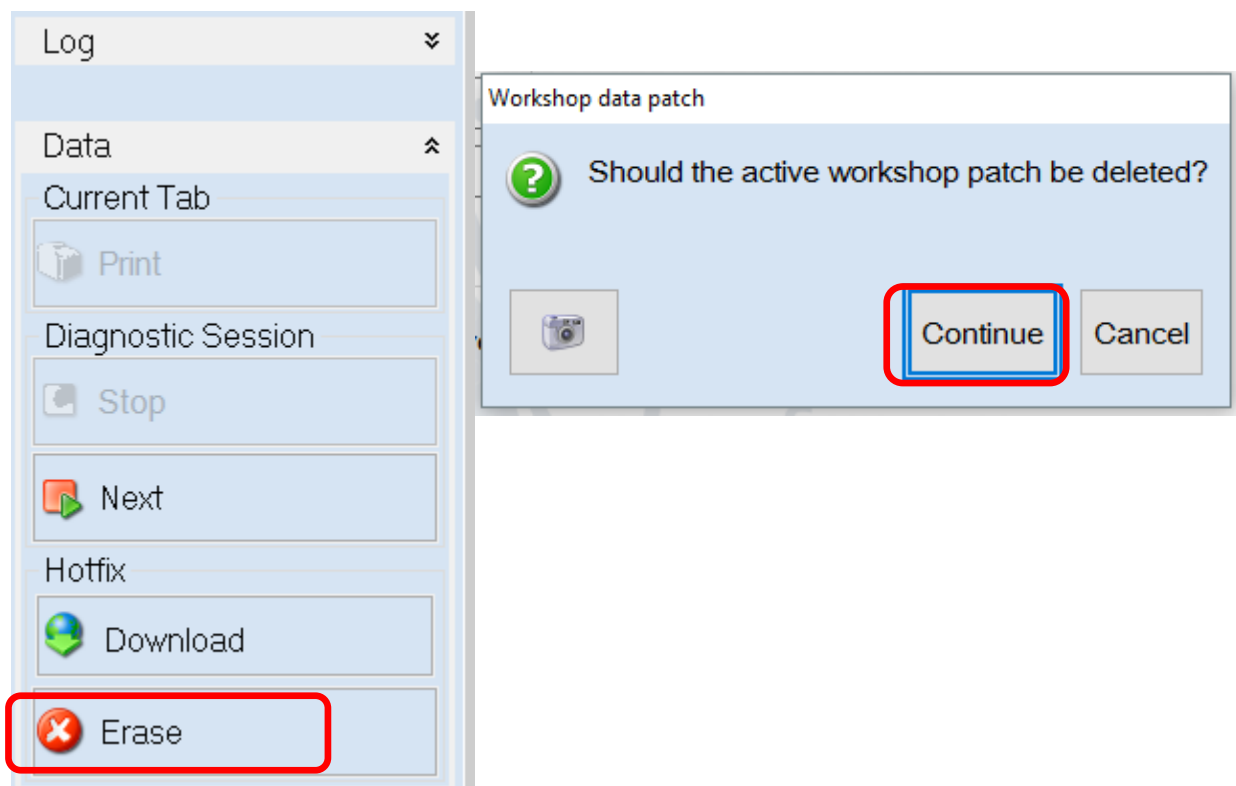
(cont.)

5.0 – Uninstall the Hotfix from ODIS Service

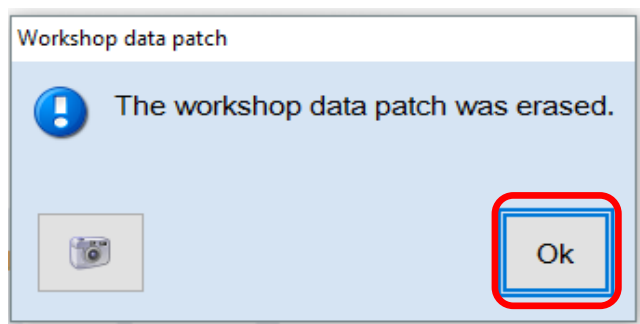
1. Select **Erase** (under Hotfix), then **Continue**:



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2. Click **OK** and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email softwaresupport@vw.com with any questions or concerns.