Service Information



Offboard Diagnostic Information System Service (ODIS Service) Number: VOS-23-06

Subject: ID.4 008C – De-energize HV Battery Test – Diagnostic Power Date: April 4, 2023 Disconnection

Supersedes VOS-22-48 to reflect new diagnostic content

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

1.0 – Introduction

This hotfix is to be used with the ID.4. It is for the diagnostic power disconnection issue. You may experience the error below.



!! The Hotfix must be removed after performing the diagnostic procedure. **!!**

2.0 – Prerequisite

ODIS Service Diagnostic Content version 2.47.7 must be installed.

To confirm the installed diagnostic content version in ODIS Service, go to: Info > Versions.

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3.0 – Download Hotfix

- 1. Open a Web Browser on the diagnostic device and logon to vwhub.com > ServiceNet.
- 2. Navigate through Vehicle Diagnostics > Offboard Diagnostic Information System Service > Hotfixes/software.
- 3. Click the ID.4 De-Energize 008 Battery Test Hotfix.zip file and Save it to your Windows desktop.
- 4. Close your browser.
- 5. Browse to the desktop and double-click the **De-Energize 008 Battery Test Hotfix Hotfix.zip** file to open it.

5	- 1- 2	
	Name	
	V2.47.7 OCC 002019.zip	
	Open	
	Open in new window	
	Extract All	
	7-Zip	>
	Pin to Start	
۵	McAfee File and Removable Media Protection	>
/	Scan for threats	
è	Share	
	Open with	
	Give access to	>
	Document Classification	
	About	
	Restore previous versions	
	Send to	>
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	Create shortcut	
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	Rename	
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6. Right click the file name and select **Copy:**

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(cont.)

7. Right click anywhere on the Windows desktop and select **Paste**. This file icon must appear on the desktop:



4.0 – Install Hotfix into ODIS Service

- 1. Open ODIS Service ("Run as Administrator")
- 2. Expand the Data submenu and click Download (under Hotfix):



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3. Click Continue:



(cont.)

4. A Directory Selection window will appear. Browse to and **highlight the Hotfix file**, then click **Select Folder:**



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6. Click **OK**:



6. Perform the diagnostic procedure.



(cont.)

5.0 – Uninstall the Hotfix from ODIS Service

1. Select Erase (under Hotfix), then Continue:

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2. Click **OK** and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email <u>softwaresupport@vw.com</u> with any questions or concerns.

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