

Technical Service Bulletin (TSB)
Dual Pane Sunroof Wind Deflector Fabric Net Separating From The Frame

REFERENCE:	TSB: 23-022-23 GROUP 23 - Body	Date:	February 2, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 (WL) Grand Cherokee This bulletin applies to vehicles built on or after November 01, 2021 (MDH 1101XX) and on or before June 24, 2022 (MDH 0624XX) equipped with Dual-Pane Panoramic Sunroof (Sales Code GWJ).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> CH
				<input type="checkbox"/> EE	<input checked="" type="checkbox"/> IAP
				<input checked="" type="checkbox"/> SA	<input checked="" type="checkbox"/> MEA
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> The dual-pane sunroof wind deflector fabric net is separating from the frame. 				
CAUSE:	Wind deflector frame alignment features out of tolerance.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-028, date of issue February 02, 2023. All applicable Sold and UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing the dual-pane sunroof wind deflector.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-30-66-94	Deflector, Sunroof Wind - Inspect (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-30-66-95	Deflector, Sunroof Wind - Inspect and Replace (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68518680AB	Sunroof Wind Deflector	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. If any vehicle not on the VIN list exhibits the symptom/condition, perform the Inspection Procedure.

NOTE: The sunroof wind deflector fabric net is separating from the top part of the dual-pane sunroof wind deflector frame (Fig. 1) . Use of an inspection mirror may be needed to inspect the wind deflector fabric net.

1. Open the dual-pane sunroof and verify if the sunroof wind deflector fabric net is separating from the top frame, showing disengaged tabs and misaligned notches (Fig. 2) .



Fig. 1

Top Part Of The Dual-Pane Sunroof Wind Deflector

1 - Top Part Of The Dual-Pane Sunroof Wind Deflector Frame To Inspect

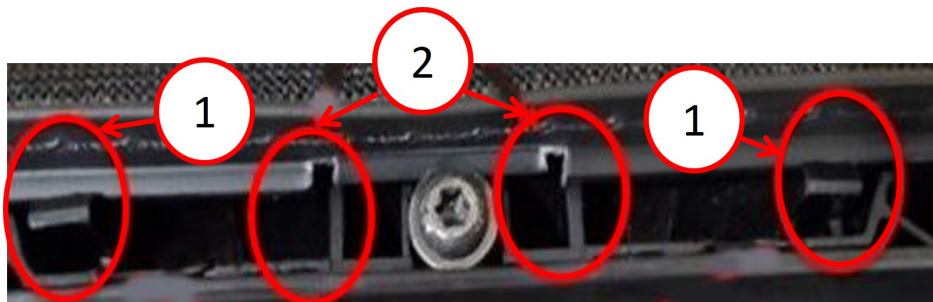


Fig. 2

Dual-Pane Sunroof Wind Deflector Separation Conditions

1 - Disengaged Tabs
2 - Misaligned Notches

NOTE: (Fig. 3) is what a dual-pane sunroof wind deflector will look like WITHOUT these conditions.

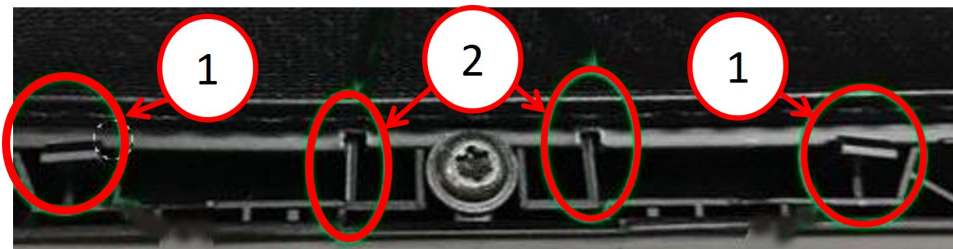


Fig. 3

Correct Functioning Dual-Pane Sunroof Wind Deflector Fabric Net

- 1 - Both Tabs Are Engaged Correctly
 - 2 - Both Notches Are Aligned Correctly
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- 2. Is the dual-pane sunroof wind deflector fabric net separating from the frame (Fig. 2) ?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed. Use inspect LOP (23-30-66-94) to close the active RSU.

REPAIR PROCEDURE:

- 1. Replace the dual-pane sunroof wind deflector. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>23 - Body / Sunroof, Dual-Pane / Deflector, Wind / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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