



STAR ONLINE PUBLICATION



Case Number: S2323000019

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Symptom/Vehicle Issue: Water Leak In D Pillar Lift Gate Area.

Customer Complaint/Technician Observation: Owner notices water or dampness in the cargo area of the vehicle possibly after a rain or car wash.

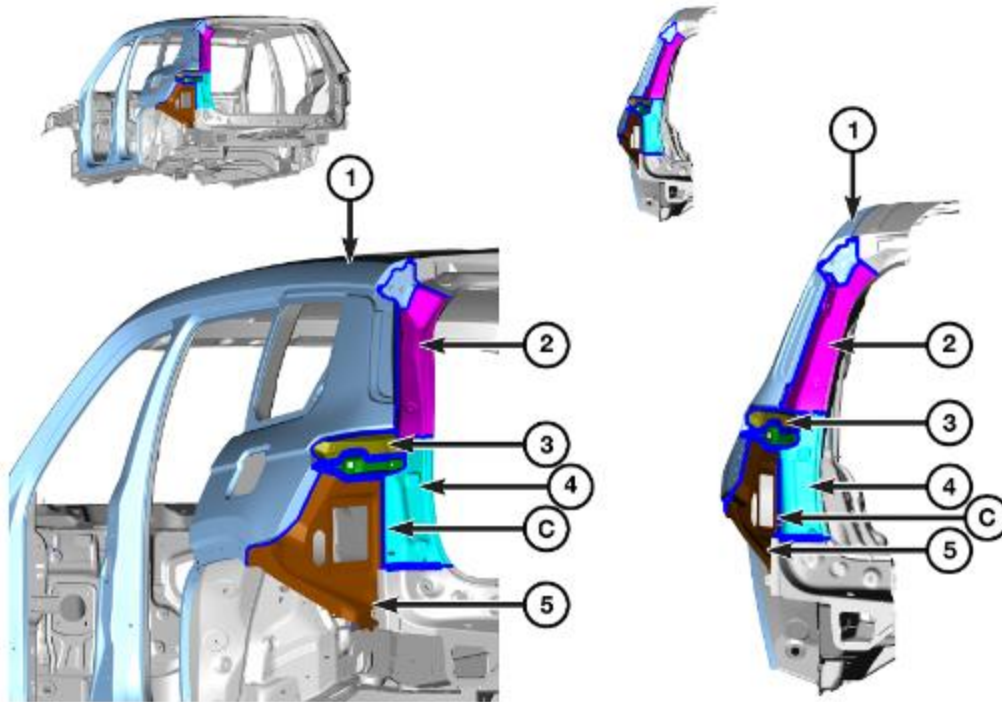
Discussion: The vehicle's lift gate opening is sealed with a flowable seam sealer. Pinholes in the sealer can allow water to trickle in. To test this area for leaks will require removing the rear interior trim to gain access to the d pillar. Refer to Service Library service information 23 - Body / Interior / PANEL, D-Pillar Trim / Removal and Installation. With the trim removed apply soapy water to the exterior side of the lift gate opening with the gate open (Fig 1 below). Use a rubber tipped safety nozzle gun to direct air into the suspect area from inside the D Pillar area while monitoring the soapy water for bubbles. Once the leak is found, dry the area and apply a clear seam sealer such as Kent Products p10200 or equivalent to the leak area. Follow the manufacture's instructions for application.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Fig 1
Areas in blue indicate seam sealer locations.

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