

GPOP - Issue Review System

Part Number: 68417895A\$, 68417896A\$

Part Description: ELEMENT ASSY HEATER BACK

Issue Description: If a WS vehicle, built after 8/24/22, comes with heated seats complain of turning itself off after a few minutes or totally inoperative.
Prior to repair, please contact FCA Redacted Content
If no response in 15 minutes, please do the following:
1. Note any DTCs stored or active during the vehicle scan.
2. Do not discard heater mat if it has been replaced for any reason.
3. Please help engineering gathering more information, share your findings including a scan report with:
FCA Redacted Content